



REGIONAL MUNICIPALITY
OF **WOOD BUFFALO**

Consolidated Version
of
Vehicle for Hire Bylaw

(being Bylaw No. 13/001 of the Regional Municipality of Wood Buffalo, as amended by Bylaw 19/023, consolidated and printed under the authority of the Chief Administrative Officer of the Regional Municipality of Wood Buffalo)

This is certified to be a true copy of consolidated Bylaw No. 13/001 of the Regional Municipality of Wood Buffalo.

Jade Brown
Chief Legislative Officer

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The text shown in parentheses in various locations throughout this document identifies the corresponding amending bylaw which authorized the change. For example, (BL 19/023) refers to Bylaw No. 19/023.

BYLAW NO. 13/001

BEING A BYLAW OF THE REGIONAL MUNICIPALITY OF WOOD BUFFALO, IN THE PROVINCE OF ALBERTA, FOR THE PURPOSE OF REGULATING AND CONTROLLING TAXI AND LIMOUSINE SERVICES WITHIN THE BOUNDARIES OF THE REGIONAL MUNICIPALITY OF WOOD BUFFALO

WHEREAS pursuant to section 7 of the *Municipal Government Act*, R.S.A 2000, c.M-26, a council may pass bylaws for municipal purposes respecting:

1. the safety, health and welfare of people and the protection of people and property;
2. transport and transportation systems;
3. businesses, business activities and Persons engaged in business; and
4. the enforcement of bylaws;

AND WHEREAS pursuant to section 8 of the *Municipal Government Act*, R.S.A 2000, c.M-26, a council may in bylaw:

1. regulate or prohibit;
2. deal with any development, activity, industry, business or thing in different ways, divide each of them into classes and deal with each class in different ways;
3. provide for a system of licences, permits or approvals including any or all of the items enumerated therein;
4. establish and specify the fees, rates, fares, tariffs or charges that may be charged for the hire of taxis or limousines; and
5. provide for an appeal, the body that is to decide the appeal and related matters.

NOW THEREFORE, the Council of the Regional Municipality of Wood Buffalo, in the Province of Alberta, hereby enacts as follows:

I. DEFINITIONS, INTERPRETATION AND APPLICATION

Short Title

1. This Bylaw may be cited as the “Vehicle for Hire Bylaw”.

Definitions

2. In this Bylaw, unless the context otherwise requires:
- (a) “Accessible Taxi” means a Motor Vehicle displaying a valid Vehicle for Hire Licence with an Accessible Taxi endorsement;
 - (b) “Airport Endorsement” means a supplemental permit issued by the Fort McMurray Airport to a Vehicle for Hire;
 - (c) “Applicant” means a Person who applies for a Licence;
 - (d) “Brokerage” means a Person named on a valid Brokerage Licence;
 - (e) “Brokerage Licence” means a Brokerage Licence issued pursuant to this Bylaw authorizing the Licensee to conduct Brokerage Operations;
 - (f) “Brokerage Operations” include:
 - (i) administering Taxi, Limousine and Shuttle fleets;
 - (ii) employing or contracting with one or more Drivers;
 - (iii) accepting calls for the dispatch of Taxis through a manned communication system that operates 24 hours a day, 365 days a year;
 - (iv) accepting calls for contracts for services of Limousines; and
 - (v) setting fixed routes for Shuttles;
 - (g) “Certificate” means a Meter Accuracy Certificate and a Mechanical Inspection Certificate;
 - (h) “Chauffeur’s Permit” means a Chauffeur's Permit issued pursuant to this Bylaw authorizing the Licensee to Operate a Taxi, Accessible Taxi, Limousine or Shuttle, as applicable, within the Municipality;
 - (i) “Chief of Bylaw Services” means the Chief of Bylaw Services of the Municipality, or his delegate; **(BL 14/038)**
 - (j) “Chief Taxi Inspector” means the Chief Taxi Inspector of the Municipality, or his delegate;

- (k) “Colour Scheme” means the one (1) or two (2) specific colour(s) to be used, including reference paint or colour sample, where the colour(s) will be applied on the body of the Motor Vehicle, logos (if any), colour and design of top lights, and vehicle numbering system;
- (l) “Council” means Council of the Municipality;
- (m) “Courtesy Vehicle” means a Motor Vehicle Operated by a Person for purposes of gratuitous shuttle of passengers and other members of the public to and from a place of business, but does not include a service provided by an employer to such employer’s employees only;
- (n) “Driver” means a Person who holds a valid Chauffeur's Permit to Operate a Vehicle for Hire;
- (o) “Electronic Payment System” means a system by which a passenger may pay a fare by an immediate electronic withdrawal from his bank account or charge to his credit card account;
- (p) “Emergency” means situations including the medical distress of a passenger, motor vehicle collisions, fires or the commission of an offence which are observed by a Driver or a passenger;
- (q) “Highway” means a highway as defined in the *Traffic Safety Act*;
- (r) “Independent Driver Owner” means a Person named on both a Chauffeur's Permit and a Vehicle for Hire Licence who owns and Operates a Vehicle for Hire that is not affiliated with or dispatched by a Brokerage;
- (s) “Independent Driver Owner Licence” means a Licence issued pursuant to this Bylaw authorizing the Licensee to operate as an Independent Driver Owner;
- (t) “Land Use Bylaw” means the Municipality’s Land Use Bylaw No. 99/059, as amended or repealed and replaced from time to time;
- (u) “Licence” means a Chauffeur’s Permit, a Vehicle for Hire Licence, Brokerage Licence or an Independent Driver Owner Licence;
- (v) “Licensed Mechanic” means a Person holding a valid Alberta Journeyman Certificate as an automotive service technician or heavy duty mechanic issued pursuant to the *Apprenticeship and Industry Training Act* or an Interprovincial Red Seal certification recognized by Alberta Industry and Training;
- (w) “Licensee” means a Person named on a Licence;

- (x) “Limousine” means a Motor Vehicle displaying a valid Vehicle for Hire Licence with a Limousine endorsement;
- (y) “Mechanical Fitness Regulations” means those regulations governing the mechanical fitness of Taxis, Accessible Taxis, Limousines, Shuttles and Courtesy Vehicles, as specified by the Chief Taxi Inspector from time to time, a copy of which shall be available for inspection at the office of the Chief Taxi Inspector;
- (z) “Mechanical Inspection Certificate” means a Mechanical Inspection Certificate issued in writing pursuant to this Bylaw certifying that the Motor Vehicle is mechanically fit to be Operated as a Vehicle for Hire or Courtesy Vehicle;
- (aa) “Meter Accuracy Certificate” means a Meter Accuracy Certificate issued in writing pursuant to this Bylaw certifying the accuracy of a Taxi Meter installed in a Taxi or an Accessible Taxi;
- (bb) “Mobility Aid” means a device, including a manual wheelchair, electric wheelchair or scooter that is used to facilitate the transport, in a normal seated orientation, of a Person with a disability;
- (cc) “Motor Vehicle” means a motor vehicle as defined in the *Traffic Safety Act*;
- (dd) “Municipality” means the municipal corporation of the Regional Municipality of Wood Buffalo and includes the geographical area within the boundaries of the Regional Municipality of Wood Buffalo where the context so requires;
- (ee) “Operate”, “Operating”, or “Operation” when used in relation to a Motor Vehicle, means to drive or to have care or control of the Motor Vehicle; **(BL 14/038)**
- (ff) “Owner” when used in relation to a Motor Vehicle means:
 - (i) any Person named as an owner or a lessee on the provincial vehicle registration certificate; or
 - (ii) any Person with a beneficial ownership interest in the Motor Vehicle pursuant to a written bill of sale in their favour from a Person named as an owner on the provincial vehicle registration certificate;
- (gg) “Peace Officer” means a community peace officer or bylaw enforcement officer employed by the Municipality and authorized to enforce this Bylaw, or a police officer;
- (hh) “Person” includes a corporation and the heirs, executors, administrators or other legal representatives of a person;
- (ii) **Deleted (BL 14/038)**

- (jj) “Previously Arranged” means:
 - (i) in the case of a Limousine affiliated with a Brokerage, the passenger has entered into a written or electronic agreement with the Brokerage prior to the pick up; or
 - (ii) in the case of a Limousine that is an Independent Driver Owner, the passenger has entered into a written or electronic agreement with the Driver of the Limousine prior to the pick-up.
- (kk) “RCMP” means the Royal Canadian Mounted Police;
- (ll) “Rural Service Area” means the rural service area as defined in Order-in-Council 817/94, as amended;
- (mm) “Rural Service Area connected by Winter Road” means those portions of the Rural Service Area with only seasonal road access to the Urban Service Area;
- (nn) “Service Dog” means:
 - (i) service dog as defined by the *Service Dogs Act*, Chapter s-7.5, R.S.A. 2000 as amended or replaced from time to time; or
 - (ii) a guide dog as defined by the *Blind Person’s Rights Act*, Chapter B-3, R.S.A. 2000 as amended or replaced from time to time.
- (oo) “Shuttle” means a Motor Vehicle displaying a valid Vehicle for Hire Licence with a Shuttle endorsement;
- (pp) “Stand” means to park, either with the engine running or not running, a Vehicle for Hire for the purpose of picking up or soliciting customers; **(BL 14/038)**
- (qq) “Taxi” means a Motor Vehicle displaying a valid Vehicle for Hire Licence with a Taxi endorsement;
- (rr) “Taxi Meter” means a device which is used to compute and display the fare payable for services provided by a Taxi or Accessible Taxi;
- (ss) “Trip” means the distance and time travelled or the distance and time to be travelled, measured from the time and point at which the passenger first enters a Vehicle for Hire or when the Taxi Meter is first engaged, whichever comes first, to the point and time at which the passenger leaves the Vehicle for Hire or when the Taxi Meter is disengaged, whichever comes last;
- (ss) “Trip Sheet” means the written record of the details of each Trip;

- (tt) “Urban Service Area” means the Fort McMurray Urban Service Area as defined in Order-in-Council 817/94, as amended;
- (uu) “Van” means a Motor Vehicle that has a seating capacity for a minimum of six (6) adults; **(BL 14/038)**
- (vv) “Vehicle for Hire” means a Taxi, an Accessible Taxi, Limousine or Shuttle but does not include a Courtesy Vehicle;
- (ww) “Vehicle for Hire Inspection Station” means a business that holds a commercial vehicle inspection station licence issued by Alberta Transportation and approved by the Chief Taxi Inspector to conduct Mechanical Inspections for the purpose of this Bylaw; **(BL 14/038)**
- (xx) “Vehicle for Hire Licence” means a Vehicle for Hire Licence issued pursuant to this Bylaw authorizing a specific Motor Vehicle to be Operated as either a Taxi, Accessible Taxi, Limousine or Shuttle, as applicable.
- (yy) “Vehicle Inspection Certificate” means a Vehicle Inspection Certificate issued in writing by a Peace Officer pursuant to this Bylaw certifying that the Motor Vehicle is in compliance with this Bylaw and the regulations prescribed by the Chief Taxi Inspector from time to time, excluding the Mechanical Fitness Regulations.
- (zz) **Deleted (BL 14/038)**

Application

- 3. (a) This Bylaw applies to the Operation of Motor Vehicles offered for the transportation of at least one (1) passenger in return for a fare or other fee from any place within the Municipality to a destination either within or outside of the Municipality and to the Operation of Courtesy Vehicles. **(BL 13/035)**
- (b) The fares, rates, charges and surcharges that may be charged for the services provided by means of a Vehicle for Hire are as set out in Schedule B to this Bylaw. **(BL 13/035)**

Exemptions

- 4. This Bylaw does not apply to:
 - (a) a Motor Vehicle that is designed to carry fifteen (15) or more passengers, including a Motor Vehicle being Operated pursuant to a valid provincial Operating Authority Certificate; **(BL 14/038)**
 - (b) a Motor Vehicle owned or Operated by or on behalf of the Municipality;

- (c) an ambulance;
- (d) any service where the passenger is driven without a fare or other fee in his or her own Motor Vehicle; or
- (e) a Motor Vehicle used in providing care to clients who require personal assistance with activities of daily living where:
 - (i) the arrangement and provision of that transportation is not the primary business of the Person providing the service; and
 - (ii) no fare or other fee is directly charged or collected for the provision of the transportation portion of the service being provided.

Rural Service Area

- 5. (a) A Brokerage or Independent Driver Owner and a Vehicle for Hire shall be deemed to be operating exclusively in the Rural Service Area if:
 - (i) service is provided exclusively between points in the Rural Service Area; or
 - (ii) service originates in the Rural Service Area and involves transporting a passenger or passengers to the Urban Service Area with or without a return trip by the same passenger or passengers to a point or points in the Rural Service Area.
- (b) Any service that originates in the Urban Service Area and involves transporting a passenger entirely or partly in the Urban Service Area is deemed to be operating in the Urban Service Area. **(BL 14/038)**
- (c) All Vehicles for Hire operating within the Hamlet of Fort Chipewyan are restricted to fares that originate or end in the Hamlet of Fort Chipewyan. **(BL 14/038)**

Fees

- 5.1 Fees and charges payable for Vehicles for Hire under this Bylaw shall be as prescribed in the *Fees, Rates and Charges Bylaw*. **(BL 19/023)**

II. CHIEF TAXI INSPECTOR

Delegation of Authority

- 6. Council hereby delegates the administration of this Bylaw and the power to make any decision required under this Bylaw to the Chief Taxi Inspector and to the Chief of Bylaw

Services, respectively, as and to the extent provided herein. The Chief Taxi Inspector and Chief of Bylaw Services may further delegate their respective authority to employees of the Municipality. **(BL 14/038)**

Powers of Chief Taxi Inspector

7. Without restricting any other power, duty or function granted by this Bylaw, the Chief Taxi Inspector may:
 - (a) carry out any inspections required to determine compliance with this Bylaw;
 - (b) take any steps or carry out any actions required to remedy a contravention of this Bylaw;
 - (c) prescribe forms for the purposes of this Bylaw;
 - (d) prescribe procedures for the administration of this Bylaw;
 - (e) prescribe the manner in which Chauffeur Permits and Vehicle for Hire Licences are to be displayed in Vehicles for Hire;
 - (f) prescribe the manner in which rates are to be displayed in Vehicles for Hire;
 - (g) prescribe equipment and maintenance standards for Vehicles for Hire;
 - (h) prescribe makes, models and years of production for Vehicles for Hire that are not inconsistent with this Bylaw;
 - (i) specify the requirements or acceptability of any program, course or test that an Applicant or Licensee must successfully complete to be proficient in:
 - (i) driver safety, including defensive driving; **(BL 14/038)**
 - (ii) the English language;
 - (iii) customer service, diversity and human rights;
 - (iv) knowledge of the Municipality, map reading and tourism;
 - (v) transportation of the disabled;
 - (vi) business management;
 - (vii) vehicle maintenance and safety; and

- (viii) the obligations and responsibilities of Persons under this Bylaw and any other laws governing the delivery of Vehicle for Hire services;
- (j) prescribe the Colour Scheme for Vehicles for Hire;
- (k) specify or prohibit safety equipment or devices which may be placed in or on Vehicles for Hire;
- (l) specify the type, content, format and location of advertising or promotional material, brochures, cards, stickers, signs, decals or other similar material which may be carried in or on a Vehicle for Hire;
- (m) **Deleted (BL 13/035)**
- (n) specify, prescribe and change any other matter necessarily incidental to the purpose of this Bylaw and not inconsistent with any other provision of this Bylaw or any provincial or federal legislation.

Effective Date

8. The exercise of those powers set out in section 7 shall be made in writing and are effective upon the date they are signed by the Chief Taxi Inspector unless the Chief Taxi Inspector specifies an effective date.

Bulletins

9. Where the Chief Taxi Inspector exercises any of the powers conferred in section 7, the Chief Taxi Inspector shall cause a bulletin to be published in accordance with this section.
- (a) The Chief Taxi Inspector shall publish bulletins by:
 - (i) making a copy of the bulletin available for public viewing during normal business hours at the office of the Chief Taxi Inspector and on the Municipality's website; and
 - (ii) providing a copy of the bulletin to all Brokerages and Independent Driver Owners by electronic mail transmission to the electronic mail address provided to the Chief Taxi Inspector by the Licensee. **(BL 14/038)**
 - (b) The Chief Taxi Inspector may publish bulletins in respect of matters other than those set out in section 7 where the Chief Taxi Inspector believes it is in the interest of the Vehicle for Hire industry to be advised on those matters.

Brokerage Posting

10. Upon receipt of a bulletin, a Brokerage shall:
 - (a) immediately post the bulletin in a prominent location within the Brokerage premises; and
 - (b) provide a copy to all Drivers affiliated with the Brokerage. **(BL 14/038)**

Service of Bulletins

11. All bulletins published by the Chief Taxi Inspector in accordance with sections 9 and 10 are deemed to be served within three (3) days of the date of publication of the bulletin. **(BL 14/038)**
- 11.1 A bulletin published and signed by the Chief Taxi Inspector or certified true copy of the bulletin signed by the Chief Taxi Inspector is a business record of the Municipality. **(BL 14/038)**

III. LICENSING PROVISIONS

Division 1 – Chauffeur’s Permit

Permit Required

12. A Person shall not:
 - (a) Operate a Vehicle for Hire offered for the transportation of at least one (1) passenger in return for a fare or other fee from any place within the Municipality to a destination either within or outside of the Municipality unless they have a valid Chauffeur’s Permit.
 - (b) Cause or permit the Operation of a Vehicle for Hire by any Person unless that Person holds a valid Chauffeur’s Permit. **(BL 14/038)**
 - (c) The Chauffeur’s Permit requirements of section 12(b) will not apply when the Vehicle for Hire is being taken in for servicing or inspection or under direction of an order issued under this Bylaw.
- 12.1. A Chauffeur’s Permit is not valid if the Chauffeur’s Permit has expired, has been suspended or if any requirements of the application for the Chauffeur’s Permit are not provided or are found to be incomplete, inaccurate, incorrect or invalid, in the sole opinion of the Chief Taxi Inspector. **(BL 14/038)**

Permit Conditions

13. A Person shall not Operate or cause or permit the Operation of a Vehicle for Hire contrary to any restrictions or conditions placed on the Chauffeur's Permit. **(BL 14/038)**

Display of Permit

14. (a) A Person shall not Operate a Vehicle for Hire unless their Chauffeur's Permit is displayed within the Vehicle for Hire in the manner prescribed by the Chief Tax Inspector and clearly visible to the passenger.
- (b) The Chauffeur's Permit, as issued, shall be available for inspection on request by the Chief Tax Inspector, a Peace Officer, or a passenger.
- (c) A Licensee who fails to show his Chauffeur's Permit on request by the Chief Tax Inspector, a Peace Officer, or a passenger is guilty of an offence.

Permit Application

15. (a) A Person may apply to the Chief Tax Inspector for a Chauffeur's Permit in accordance with the provisions of this Bylaw.
- (b) An Applicant for a Chauffeur's Permit shall attend in person and not by agent or attorney at the office of the Chief Tax Inspector and provide all of the following to the Chief Tax Inspector:
- (i) a completed application in the form prescribed by the Chief Tax Inspector;
 - (ii) the fee for the issue of a Chauffeur's Permit prescribed by the *Fees, Rates and Charges Bylaw*; **(BL 19/023)**
 - (iii) a valid Province of Alberta Class 1, 2, or 4 operator's licence issued to the Applicant;
 - (iv) an abstract of the Applicant's driving record issued by the Province of Alberta Registrar of Motor Vehicle Services dated within thirty (30) days of the application subject to subsection 18(c); **(BL 14/038)**
 - (v) confirmation of a criminal record check including a vulnerable sector search acceptable to the Chief Tax Inspector from the RCMP dated within ninety (90) days of the application; **(BL 14/038)**
 - (vi) proof, satisfactory to the Chief Tax Inspector, that the Applicant is legally entitled to work in Canada;

- (vii) confirmation in writing that the Applicant is affiliated with a Brokerage, unless the Applicant is applying as an Independent Driver Owner;
 - (viii) an active electronic mail address to which documents may be served or delivered and which must be updated in writing within twenty-four (24) hours of any change to the address; **(BL 14/038)**
 - (ix) confirmation that the Applicant has successfully completed a defensive driving course; and **(BL 14/038)**
 - (x) anything else that the Chief Taxi Inspector may reasonably require to process the application.
- (c) A Licensee in their first two (2) years of licensing is required to provide the driver abstract pursuant to Section 18(a)(iv) every four months in the first year of licensing in the Municipality and every six months in the second year of licensing in the Municipality. **(BL 14/038)**
- (d) Every Applicant or a Licensee directed by the Chief Taxi Inspector to attend additional testing, training, educational or awareness programs shall attend and successfully complete such testing or programs at the appointed date, time and place, at the Applicant's or Licensee's own expense.
- (e) Where a complaint has been received by the Chief Taxi Inspector relating to a Driver's conduct or performance, the Chief Taxi Inspector may require the Driver to successfully complete additional testing, training, educational or awareness programs approved by the Chief Taxi Inspector within a specific time period at the Driver's own expense. **(BL 14/038)**

Property of the Municipality

16. Every Chauffeur's Permit issued under this Bylaw or any bylaw preceding this Bylaw remains at all times the sole property of the Municipality and the Person in possession of a Chauffeur's Permit shall immediately return it to the Chief Taxi Inspector upon the suspension, cancellation or expiry of the Chauffeur's Licence.

Expiry

17. (a) Unless otherwise cancelled, every Chauffeur's Permit shall be valid for one (1) year and shall expire on the expiration date shown on the Chauffeur's Permit. **(BL 14/038)**
- (b) **Deleted (BL 14/038)**

Replacement

18. The Chief Taxi Inspector may issue a replacement Chauffeur's Permit upon payment of the fee for replacement prescribed by the *Fees, Rates and Charges Bylaw*, if: **(BL 19/023)**
- (a) the Chauffeur's Permit is damaged and it has been returned to the Chief Taxi Inspector;
 - (b) the Chauffeur's Permit is lost or stolen and a police report has been filed; or **(BL 14/038)**
 - (c) the Chauffeur's Permit is lost or stolen and a police report has not been filed. **(BL 14/038)**

Transfer

19. A Chauffeur's Permit is not transferrable.

Automatic Suspension

20. A Chauffeur's Permit is immediately suspended upon any suspension of the Licensee's Province of Alberta operator's licence or any conviction under the *Criminal Code of Canada*. **(BL 14/038)**

Division 2 - Vehicle for Hire Licence

Licence Required

21. A Person shall not Operate, cause or permit the Operation of a Motor Vehicle offered for the transportation of at least one (1) passenger in return for a fee or other compensation from any place within the Municipality to a destination either within or outside of the Municipality unless that Motor Vehicle is a Vehicle for Hire and has a valid Vehicle for Hire Licence. **(BL 14/038)**
- 21.1. A Vehicle for Hire Licence is not valid if the Vehicle for Hire Licence has expired, has been suspended, or if any requirements of the application for the Vehicle for Hire Licence are not provided or are found to be incomplete, inaccurate, incorrect or invalid, in the sole opinion of the Chief Taxi Inspector. **(BL 14/038)**

Licence Conditions

22. A Person shall not Operate, cause or permit the Operation of a Vehicle for Hire contrary to any restrictions or conditions placed on the Vehicle for Hire Licence.

Display of Licence

23. (a) A Person shall not Operate, cause or permit the Operation of a Vehicle for Hire unless the Vehicle for Hire Licence for that Vehicle for Hire is displayed within the Vehicle for Hire in the manner prescribed by the Chief Taxi Inspector and clearly visible to the passenger.
- (b) The Vehicle for Hire Licence, as issued, shall be available on request by the Chief Taxi Inspector, a Peace Officer, or a passenger.
- (c) An Owner or Driver who fails to show the Vehicle for Hire Licence for the Motor Vehicle on request by the Chief Taxi Inspector, a Peace Officer, or a passenger is guilty of an offence.

Licence Application

24. (a) A Person may apply to the Chief Taxi Inspector for a Vehicle for Hire Licence in accordance with the provisions of this Bylaw.
- (b) An Applicant for a Vehicle for Hire Licence shall provide all of the following to the Chief Taxi Inspector:
- (i) a completed application in the form prescribed by the Chief Taxi Inspector;
 - (ii) the fee for the issue of a Vehicle for Hire Licence prescribed by the *Fees, Rates and Charges Bylaw*; **(BL 19/023)**
 - (iii) proof in a form satisfactory to the Chief Taxi Inspector that the Applicant is the Owner or lessee of the Motor Vehicle on which the Vehicle for Hire Licence will be displayed; **(BL 14/038)**
 - (iv) proof in a form satisfactory to the Chief Taxi Inspector that the Motor Vehicle on which the Vehicle for Hire Licence will be displayed has a valid Province of Alberta registration certificate and complies with all requirements prescribed by this Bylaw and by the Chief Taxi Inspector;
 - (v) a Mechanical Inspection Certificate issued by a Licensed Mechanic;
 - (vi) if the application is for a Taxi or Accessible Taxi, confirmation in writing that the Applicant has an agreement with a Brokerage to provide dispatch services for the Motor Vehicle on which the Vehicle for Hire Licence will be displayed, unless the Motor Vehicle is to be Operated by an Applicant as an Independent Driver Owner;

- (vii) proof of valid insurance in the Livery classification with a minimum of two million (\$2,000,000.00) dollar third party liability; **(BL 14/038)**
- (viii) proof that the Motor Vehicle is equipped with a fully functioning Electronic Payment System that is capable of use in processing all non-cash transactions; **(BL 14/038)**
- (ix) if the application is for a Limousine, confirmation in writing that the Applicant has an agreement with a Brokerage to provide booking arrangements for the Motor Vehicle on which the Vehicle for Hire Licence will be displayed unless the Motor Vehicle is to be Operated by an Applicant as an Independent Driver Owner.
- (x) if the application is for a Shuttle, confirmation in writing that the Applicant has an agreement with a Brokerage to provide the fixed route for the Motor Vehicle on which the Vehicle for Hire Licence will be displayed, unless the Motor Vehicle is to be Operated by an Applicant as an Independent Driver Owner and the fixed route for the Motor Vehicle on which the Vehicle for Hire Licence will be displayed;
- (xi) confirmation that the Applicant has:
 - (1) a valid Chauffeur's Licence; and/or
 - (2) a valid Brokerage Licence; and/or
 - (3) a valid Independent Driver Owner Licence.
- (xii) a valid Vehicle Inspection Certificate issued by a Peace Officer; and
- (xiii) anything else the Chief Taxi Inspector may reasonably require to process the application.

Property of Municipality

25. Every Vehicle for Hire Licence issued under this Bylaw or any bylaw preceding this Bylaw remains at all times the sole property of the Municipality and the Person in possession of a Vehicle for Hire Licence shall immediately return it to the Chief Taxi Inspector upon the suspension, cancellation or expiry of the Vehicle for Hire Licence.

Expiry

26. Unless otherwise cancelled, every Vehicle for Hire Licence shall be valid for one (1) year from the date the Vehicle for Hire Licence is issued.

Replacement

27. The Chief Taxi Inspector may issue a replacement Vehicle for Hire Licence upon payment of the fee for replacement prescribed by the *Fees, Rates and Charges Bylaw*, if: **(BL 19/023)**
- (a) the Vehicle for Hire Licence is damaged and it has been returned to the Chief Taxi Inspector;
 - (b) the Vehicle for Hire Licence is lost or stolen and a police report has been filed; or **(BL 14/038)**
 - (c) the Vehicle for Hire Licence is lost or stolen and a police report has not been filed. **(BL 14/038)**

Transfer

28. A Vehicle for Hire Licence is not transferrable.

Division 3 - Brokerage Licence

Licence Required

29. A Person shall not conduct Brokerage Operations unless they have a valid Brokerage Licence.
- 29.1. A Brokerage Licence is not valid if the Brokerage Licence has expired, has been suspended or if any requirements of the application for a Brokerage Licence are not provided or are found to be incomplete, inaccurate, incorrect, or invalid, in the sole opinion of the Chief Taxi Inspector. **(BL 14/038)**

Licence Conditions

30. A Person shall not conduct Brokerage Operations contrary to any restrictions or conditions placed on the Brokerage Licence.

Display of Licence

31. A Person shall not conduct Brokerage Operations unless their Brokerage Licence is clearly displayed on the Brokerage premises in a manner and location that is clearly visible to all Drivers.

Licence Application

32. A Person may apply to the Chief Taxi Inspector for a Brokerage Licence in accordance with the provisions of this Bylaw.

33. An Applicant for a Brokerage Licence shall provide all of the following to the Chief Tax Inspector:
- (a) a completed application in the form prescribed by the Chief Tax Inspector;
 - (b) the fee for the issue of a Brokerage Licence prescribed by the *Fees, Rates and Charges Bylaw*; **(BL 19/023)**
 - (c) **Deleted (BL 14/038)**
 - (d) an active electronic mail address to which documents may be served or delivered and which must be updated in writing within twenty-four (24) hours of any change to the address; **(BL 14/038)**
 - (e) proof in a form satisfactory to the Chief Tax Inspector that the Applicant has an agreement, or agreements, to provide dispatch services or accepting calls for contracts for the service of Taxis or Limousines (as the case may be) to at least:
 - (i) six (6) Taxis or two (2) Limousines, if operating in the Urban Service Area; or
 - (iii) two (2) Taxis, if operating exclusively in the Rural Service Area;
 - (f) notification to the Chief Tax Inspector within seven (7) days of a change of location; **(BL 14/038)**
 - (g) proof in a form satisfactory to the Chief Tax Inspector that the Applicant is in compliance with the Land Use Bylaw; and
 - (h) anything else the Chief Tax Inspector may reasonably require to process the application.

Property of Municipality

- 33.1. Every Brokerage Licence issued under this Bylaw or any bylaw preceding this Bylaw remains at all times the sole property of the Municipality and the Person in possession of a Brokerage Licence shall immediately return it to the Chief Tax Inspector upon the suspension, cancellation or expiry of the Brokerage Licence. **(BL 14/038)**

Expiry

- 33.2. Unless otherwise cancelled, every Brokerage Licence shall be valid for one (1) year from the date the Brokerage Licence is issued. **(BL 14/038)**

Licence Inspection

- 33.3. (a) Each Brokerage Licence shall be available on request by the Chief Taxi Inspector, a Peace Officer, or a Driver affiliated with the Brokerage. **(BL 14/038)**
- (b) A Person who fails to show the Brokerage Licence on request by the Chief Taxi Inspector, a Peace Officer, or a Driver affiliated with the Brokerage is guilty of an offence. **(BL 14/038)**

Transfer

- 33.4. Brokerage Licences are not transferrable. **(BL 14/038)**

Automatic Cancellation

- 33.5. A Brokerage Licence is immediately cancelled if the Brokerage is not providing dispatch services or accepting calls for contracts for the service of Taxis or Limousines (as the case may be) to at least:
- (a) six Taxis or two Limousines, if operating in the Urban Service Area; or
- (b) two Taxis, if operating exclusively in the Rural Service Area.

The Chief Taxi Inspector must provide notice of a Brokerage Licence being cancelled pursuant to this section to the Licensee and to the holders of any Vehicle for Hire Licences the Brokerage was providing dispatch services or accepting calls for service. **(BL 14/038)**

Division 4 – Independent Driver Owner Licence

Licence Required

34. An Independent Driver Owner shall not:
- (a) Operate a Motor Vehicle for Hire unless he has a valid Independent Driver Owner Licence; or
- (b) allow any other person to Operate a Motor Vehicle for Hire owned by such Independent Driver Owner unless such Operation occurs through or under a Licenced Brokerage except that where the Independent Driver Owner provides the Chief Taxi Inspector with satisfactory proof of illness or medical incapacity such that the Independent Driver Owner cannot Operate the Vehicle for Hire, the Independent Driver Owner may employ one Driver to Operate the Motor Vehicle for no more than 12 hours in a single 24 hour shift. **(BL 14/038)**

- 34.1. An Independent Driver Owner Licence is not valid if the Independent Driver Owner Licence has expired, has been suspended, or if any requirements of the application for the Independent Driver Owner Licence are not provided or are found to be incomplete, inaccurate, incorrect, or invalid, in the sole opinion of the Chief Taxi Inspector. **(BL 14/038)**

Licence Conditions

35. An Independent Driver Owner shall not Operate a Motor Vehicle for Hire contrary to any restrictions or conditions placed on the Independent Driver Owner Licence.

Display of Licence

36. An Independent Driver Owner shall not Operate a Motor Vehicle for Hire unless his Independent Driver Owner Licence is clearly displayed in the Motor Vehicle in a manner and location that is clearly visible to the passenger.

Licence Application

37. A Person may apply to the Chief Taxi Inspector for an Independent Driver Owner Licence in accordance with the provisions of this Bylaw.
38. An Applicant for an Independent Driver Owner Licence shall provide all of the following to the Chief Taxi Inspector:
- (a) a completed application in the form prescribed by the Chief Taxi Inspector;
 - (b) the fee for the issuance of an Independent Driver Owner Licence prescribed by the *Fees, Rates and Charges Bylaw*; **(BL 19/023)**
 - (c) confirmation of a criminal record check including a vulnerable sector search acceptable to the Chief Taxi Inspector from the RCMP dated within ninety (90) days of the application; **(BL 14/038)**
 - (d) an active electronic mail address to which documents may be served or delivered and which must be updated in writing within twenty-four (24) hours of any change to the address; and **(BL 14/038)**
 - (e) anything else the Chief Taxi Inspector may reasonably require to process the application.

Property of Municipality

39. Every Independent Driver Owner Licence issued under this Bylaw or any bylaw preceding this Bylaw remains at all times the sole property of the Municipality and the Person in possession of an Independent Driver Owner Licence shall immediately return it

to the Chief Taxi Inspector upon the suspension, cancellation or expiry of the Independent Driver Owner Licence (**BL 14/038**)

Expiry

- 40. Unless otherwise cancelled, every Independent Driver Owner Licence shall be valid for one (1) year from the date the Independent Driver Owner Licence is issued. (**BL 14/038**)

Licence Inspection

- 41. Each Independent Driver Owner Licence, as issued, shall be available on request by the Chief Taxi Inspector, a Peace Officer, or a passenger. (**BL 14/038**)
 - (a) A Person who fails to show the Independent Driver Owner Licence on request by the Chief Taxi Inspector, a Peace Officer, or a passenger is guilty of an offence. (**BL 14/038**)

Replacement

- 42. The Chief Taxi Inspector may issue a replacement Independent Driver Owner Licence upon payment of the fee for replacement prescribed by the *Fees, Rates and Charges Bylaw*, if: (**BL 19/023**)
 - (a) the Independent Driver Owner Licence is damaged and it has been returned to the Chief Taxi Inspector;
 - (b) the Independent Driver Owner Licence is lost or stolen and a police report has been filed; or (**BL 14/038**)
 - (c) the Independent Driver Owner Licence has been lost or stolen and a police report has not been filed. (**BL 14/038**)

Transfer

- 43. Independent Driver Owner Licences are not transferrable. (**BL 14/038**)
- 44. Deleted (**BL 14/038**)

Division 5 - Licensing Powers

Authority of Chief Taxi Inspector

- 45. The Chief Taxi Inspector may refuse to issue a Licence, may suspend or cancel a Licence, and may impose any conditions on a Licence for the following reasons:

- (a) the Applicant or Licensee does not or no longer meets the requirements prescribed by this Bylaw or by the Chief Taxi Inspector with respect to the Licence applied for or held;
- (b) information provided by the Applicant or Licensee in the Applicant or Licensee application is not provided or is found to be incomplete, inaccurate, incorrect or invalid, in the sole opinion of the Chief Taxi Inspector; **(BL 14/038)**
- (c) the Motor Vehicle does not or no longer meets the requirements prescribed by this Bylaw or by the Chief Taxi Inspector with respect to the Licence applied for or held;
- (d) the Applicant or Licensee:
 - (i) has nine (9) or more demerit points given under the authority of the *Traffic Safety Act*;
 - (ii) furnishes false information or misrepresents any fact or circumstance to a Peace Officer or the Chief Taxi Inspector;
 - (iii) fails to pay a fine imposed by a court for a contravention of this Bylaw;
 - (iv) fails to pay any fee required by this Bylaw; or
- (e) in the opinion of the Chief Taxi Inspector, based on reasonable grounds, it is in the public interest to do so.

Refuse, Cancel or Suspend a Licence

46. If the Chief Taxi Inspector:

- (a) refuses the issuance of a Licence;
- (b) suspends or cancels a Licence; or
- (c) makes a Licence subject to conditions, other than conditions imposed by this Bylaw;

(each, an "Order"),

the Chief Taxi Inspector shall serve a "Notice of Order" on the Applicant or Licensee by way of electronic mail at the address provided by the Applicant or Licensee and the Notice of Order shall be deemed served twenty-four (24) hours after the date and time the electronic mail was sent. **(BL 14/038)**

- 46.1. A Notice of Order signed by the Chief Taxi Inspector or a certified copy of a Notice of Order signed by the Chief Taxi Inspector is conclusive evidence of the Notice of Order as a business record of the Municipality. **(BL 14/038)**

Appeal

47. Subject to section 48, a Person may appeal the Notice of Order within fourteen (14) days of the date of the Notice of Order to the Chief of Bylaw Services. **(BL 14/038)**
48. A Person may not appeal:
- (a) a refusal to issue a Licence if the reason for the refusal is the failure to pay any fee, fine or to provide any required information under this Bylaw; or
 - (b) any condition, suspension or cancellation imposed automatically by the provisions of this Bylaw.
49. An appeal must: **(BL 14/038)**
- (a) be made in writing;
 - (b) attach a copy of the Notice of Order being appealed;
 - (c) be delivered to the Bylaw Services Office within fourteen (14) days of the date of the Notice of Order; **(BL 14/038)**
 - (d) state why the Person appealing the Notice of Order believes the order should not have been issued to him; and
 - (e) include an address and a daytime telephone number of the Person making the appeal.
50. When considering an appeal, the Chief of Bylaw Services may: **(BL 14/038)**
- (a) speak with the appellant at the daytime telephone number provided by the Person in accordance with Section 49(e);
 - (b) call a hearing to consider evidence from both the Chief Taxi Inspector and the Person and any other person the Chief of Bylaw Services believes may have relevant information; **(BL 14/038)**
 - (c) make inquiries into the matter without calling a hearing, or
 - (d) determine the matter based solely on the written appeal.

Nothing in this section shall be construed as granting an appellant the right to an oral hearing.

- 50.1. The Chief of Bylaw Services will provide the decision on appeal to the appellant at the electronic mail address as provided by the appellant. **(BL 14/038)**
51. An appeal of the Chief Taxi Inspector's Notice of Order to the Chief of Bylaw Services does not in any way act as a stay of the notice. The Notice of Order must be complied with unless and until it has been superseded by the Chief of Bylaw Services' decision. **(BL 14/038)**
52. If the Chief of Bylaw Services believes the Chief Taxi Inspector's Notice of Order was not warranted or the terms of the order were not reasonable, the Chief of Bylaw Services may do one or more of the following: **(BL 14/038)**
 - (a) revoke the Notice of Order;
 - (b) change the terms of the Notice of Order;
 - (c) extend the time for compliance with the Notice of Order; and
 - (d) waive or reduce any reinstatement fees that arose as a result of the Notice of Order.
53. A Person who has been refused the issuance of a Licence by the Chief Taxi Inspector, or on appeal, the Chief of Bylaw Services, is prohibited from re-applying for a Licence for a period of six (6) months from the date of refusal. **(BL 14/038)**

IV. VEHICLE PROVISIONS

Division 1 - General

Appearance and Cleanliness

54. Every Vehicle for Hire and Courtesy Vehicles shall be maintained in good repair in accordance with the following requirements:
 - (a) the interior of the vehicle shall be kept clean, dry, neat, in good repair and free of refuse, loose papers, noxious substances and other materials;
 - (b) all vehicle upholstery including roof interior, door panels, floors and floor mats, shall be kept clean and free from all dust, dirt, grease, oil, and any other item that can be transferred on the person, clothing or possessions of a passenger and be in good repair having no holes, rips or stains on the upholstery;

- (c) the interior of the vehicle trunk shall be kept clean, neat, free of refuse, loose papers and other materials, and free of hazards that may stain or tear passenger luggage;
- (d) the dashboard and rear window ledge shall be free of any item or material that may impair the Driver's vision or give the impression of an unkempt appearance;
- (e) the vehicle exterior shall be kept in a clean condition at all times and free from all dust, dirt, grease, oil, adhesive resin and any other item that can be transferred on the person, clothing or possessions of a passenger, except water or snow;
- (f) there shall be no ornamentation other than the original equipment of the vehicle, except as approved in advance by the Chief Taxi Inspector;
- (g) all exterior vehicle trim and moulding shall be intact and maintained as closely as possible to the original manufacturer's trim. Damaged or missing exterior vehicle trim shall be replaced;
- (h) all exterior vehicle body panels shall be free from damage and maintained as closely as possible to the original manufacturer's specifications. Dents and rust areas shall be repaired to match the Colour Scheme;
- (i) all wheels shall have, where equipped, appropriate and matching rims and hubcaps in good condition or alloy wheels;
- (j) front and rear bumpers and grill of the vehicle shall be in good condition and affixed properly;
- (k) the vehicle shall be equipped with a spare tire in good condition and all tools and equipment required to change a tire;
- (l) all decals, Licences and notices required by this Bylaw shall be properly placed, intact, clean and visible without obstruction.

Security Camera System

55. (a) Every Vehicle for Hire shall be equipped with a fully functional digital video recorder camera of a make and model approved by the Chief Taxi Inspector.
- (b) Brokerages, Independent Driver Owners and Drivers shall comply with all applicable privacy legislation.
- (c) The digital video recorder camera shall be in operation in accordance with applicable Mechanical Fitness Regulations.

- (d) The digital video recorder camera shall be in operation at all times the Vehicle for Hire is Operating.
- (e) Every Vehicle for Hire must have affixed a decal notifying the passengers of the digital video recorder camera, in the form and content as approved by the Chief Taxi Inspector and in accordance with applicable legislation.
- (f) The Chief Taxi Inspector or a Peace Officer may require access to and the production of information captured by a digital video recorder camera for the purpose of:
 - (i) addressing safety issues;
 - (ii) amending vehicle safety equipment requirements;
 - (iii) ensuring compliance with this Bylaw; and
 - (iv) other reasons as determined by the Chief Taxi Inspector;
- (g) Under no circumstances shall the view or sound reception of the digital video recorder camera be obstructed or obscured.

Global Positioning System

- 56. (a) Every Vehicle for Hire shall be equipped with a global positioning system of a make and model approved by the Chief Taxi Inspector.
- (b) The global positioning system shall enable a Brokerage to track and locate the position of the Vehicle for Hire.
- (c) For Independent Driver Owners, the global positioning system shall enable a third party to track and locate the position of the Vehicle for Hire.
- (d) The global positioning system shall be in operation in accordance with applicable Mechanical Fitness Regulations.
- (e) The global positioning system shall be in operation at all times while the Vehicle for Hire is Operating.

Winter Tires

- 57. Every Vehicle for Hire and Courtesy Vehicle shall be equipped with tires specifically designed by the manufacturer for winter use, of a brand and model approved by the Chief Taxi Inspector, from November 1 to April 30.

Division 2 - Taxis and Accessible Taxis**Licence Approval**

58. The Chief Taxi Inspector shall not approve a Motor Vehicle as a Taxi or issue a Vehicle for Hire Licence for it unless that Motor Vehicle:
- (a) has at least three (3) passenger doors;
 - (b) has a seating capacity for a minimum of five (5) adults, including the Driver with all seats constructed by the manufacturer and unaltered;
 - (c) is of a make and model approved for use as a Taxi by the Chief Taxi Inspector;
 - (d) is not more than ten (10) model years old;
 - (e) is equipped with a Taxi Meter which is:
 - (i) of a type, make and model approved by the Chief Taxi Inspector;
 - (ii) mounted in such a manner that the fare can easily be read by passengers in any seat of the vehicle;
 - (iii) illuminated so that the fare can be read at all times by passengers in any seat of the vehicle;
 - (iv) sealed by a Peace Officer under the direction of the Chief Taxi Inspector; and **(BL 14/038)**
 - (v) capable of producing a printout or receipt containing the following information:
 - (1) amount of fare;
 - (2) rate used;
 - (3) Chauffeur's Permit number;
 - (4) Vehicle for Hire Licence number; and
 - (5) time and date of trip;
 - (f) displays the rates and fare to be charged for the hire of the Taxi, in a manner approved by the Chief Taxi Inspector and in a form with content specified by the Chief Taxi Inspector;

- (g) displays the name, trade name or trademark of the Brokerage or Independent Driver Owner with which the Taxi is affiliated, in a manner approved by the Chief Taxi Inspector;
- (h) is painted with the Colour Scheme approved by the Chief Taxi Inspector;
- (i) displays numbers and decals in the manner, position and colour approved by the Chief Taxi Inspector;
- (j) displays the rights and obligations of passengers and Drivers, in a manner approved by the Chief Taxi Inspector, and in the form and content specified by the Chief Taxi Inspector;
- (k) displays advertising only in a manner, form and content approved by the Chief Taxi Inspector;
- (l) has an operating two-way communications system;
- (m) has a top light approved by the Chief Taxi Inspector with the term “Taxi” or the name of the Brokerage on both the front facing and rear facing profiles which is connected in such a manner so as to be illuminated when the Taxi is available for hire and turned off or bagged when the Taxi is not available for hire; and **(BL 14/038)**
- (n) is equipped with a functioning Electronic Payment System. **(BL 14/038)**

Notwithstanding subsection (e), a Motor Vehicle intended to be Operated exclusively in the Rural Service Area is not required to be equipped with a Taxi Meter.

Accessible Taxi

59. The Chief Taxi Inspector shall not approve a Motor Vehicle as an Accessible Taxi or issue a Vehicle for Hire Licence for it unless the Motor Vehicle:
- (a) meets all of the requirements for a Taxi prescribed in section 58;
 - (b) has been designed and manufactured or converted for the purpose of transporting Persons who use Mobility Aids; and
 - (c) meets federal regulations and the Canada Standards Association standards D409-02, Motor Vehicles for the Transportation of Persons with Physical Disabilities and Z605-03, Mobility Aid Securement and Occupant Restraint (MASOR) Systems for Motor Vehicle Standards, as amended from time to time.

Child Car Seat Anchoring Device

60. All Vehicles for Hire shall be equipped with a child car seat anchoring device that meets the specifications for child car safety seat anchoring devices as required by the federal *Motor Vehicle Safety Regulations* and the *Motor Vehicle Restraint Systems and Booster Seat Safety Regulations*. **(BL 14/038)**
- (a) The anchoring device shall be:
 - (i) installed in accordance with the manufacturer's instructions; and
 - (ii) available for use at all times by a passenger.
 - (b) Nothing in this Bylaw obligates a Driver to:
 - (i) provide a passenger with a child car safety seat;
 - (ii) attach a child car safety seat to the anchoring device;
 - (iii) make any assessment of whether the child car safety seat is properly affixed to the anchoring device; or
 - (iv) make any assessment of whether a child safety seat used by a passenger meets the requirements for a seat, or is appropriate for a child being transported in it.
 - (c) If a Vehicle for Hire makes available a child car safety seat to passengers, the child car safety seat must meet the Canadian Motor Vehicle Safety Standards (CMVSS213). **(BL 14/038)**
 - (d) If a passenger requests the use of a Vehicle for Hire's child car safety seat, the passenger may be charged an additional user fee of five (\$5.00) dollars. **(BL 14/038)**

Division 3 - Limousines

Licence Approval

61. The Chief Taxi Inspector shall not approve a Motor Vehicle as a Limousine or issue a Vehicle for Hire Licence for it unless the Motor Vehicle is:
- (a) a Sedan Limousine;
 - (b) a Luxury Sport Utility Limousine;
 - (c) a Stretch Limousine; or

- (d) a Specialized Limousine;
- that meets the criteria of this Division.

Sedan Limousine

62. A Sedan Limousine is a Motor Vehicle which:
- (a) is a top-of-the-line, full-size, four-door, luxury class sedan Motor Vehicle of a make and model, as determined by the Chief Taxi Inspector from time to time; **(BL 14/038)**
 - (b) has not been altered in any way, except by the manufacturer;
 - (c) has a maximum seating capacity of six (6) Persons, including the Driver; and
 - (d) is no more than ten (10) model years old.

Luxury Sport Utility Limousine

63. A Luxury Sport Utility Limousine is a Motor Vehicle which:
- (a) is a top-of-the-line, full-size, four-door, luxury class sport utility Motor Vehicle of a make and model as determined by the Chief Taxi Inspector from time to time; **(BL 14/038)**
 - (b) has not been altered in any way, except by the manufacturer;
 - (c) has a maximum seating capacity of eight (8) Persons, including the Driver; and
 - (d) is no more than ten (10) model years old.

Stretch Limousine

64. A Stretch Limousine is a Motor Vehicle which:
- (a) has been altered by having the frame cut or altered and extended at least eight (8) inches;
 - (b) is a luxury Motor Vehicle of a make and model as designated by the Chief Taxi Inspector from time to time;
 - (c) meets all federal and provincial regulations and manufacturer's specifications; and

- (d) is no more than fifteen (15) model years old.

Specialized Limousine

- 65. A Specialized Limousine is a Motor Vehicle approved by the Chief Taxi Inspector as a Specialized Limousine.
 - (a) The Chief Taxi Inspector may approve a Motor Vehicle as a Specialized Limousine if:
 - (i) the Motor Vehicle does not otherwise qualify as a Sedan Limousine, a Luxury Sport Utility Limousine, or a Stretch Limousine; and
 - (ii) the Chief Taxi Inspector is satisfied that the Motor Vehicle:
 - (1) can be Operated safely;
 - (2) can provide comfort to passengers; and
 - (3) offers a unique experience or luxury to passengers.

Advertising

- 66. A Limousine shall not have affixed any advertising whatsoever or any other thing that detracts from the professional appearance of the Limousine in the opinion of the Chief Taxi Inspector.

Division 4 - Shuttles

Licence Approval

- 67. The Chief Taxi Inspector shall not approve a Motor Vehicle as a Shuttle or issue a Vehicle for Hire Licence for it unless the Motor Vehicle:
 - (a) has at least three (3) passenger doors;
 - (b) has a seating capacity for a minimum of five (5) adults, including the Driver with all seats constructed by the manufacturer and unaltered;
 - (c) is of a make and model approved for use as a Shuttle by the Chief Taxi Inspector;
 - (d) is not more than ten (10) model years old;
 - (e) displays, in a manner approved by the Chief Taxi Inspector and in a form with content specified by the Chief Taxi Inspector, the rates and fares to be charged for the hire of the Shuttle;

- (f) displays, in a manner approved by the Chief Taxi Inspector, the name, trade name or trademark of the Brokerage or Independent Driver Owner with which the Shuttle is affiliated;
- (g) is painted with the Colour Scheme approved by the Chief Taxi Inspector;
- (h) displays numbers and decals in the manner, position and colour approved by the Chief Taxi Inspector;
- (i) displays, in a manner approved by the Chief Taxi Inspector, and in the form and content specified by the Chief Taxi Inspector, the rights and obligations of passengers and Drivers;
- (j) displays advertising only in a manner, form and content approved by the Chief Taxi Inspector;
- (k) has an operating two-way communications system; and
- (l) is equipped with a functioning Electronic Payment System. **(BL 14/038)**

V. VEHICLE FOR HIRE INSPECTIONS

Division 1 - Taxi Meters

Meter Accuracy Certificate

68. (a) Every Taxi Meter required to be installed in a Vehicle for Hire shall be tested and inspected for accuracy in recording the correct fare and will have the accuracy of the Taxi Meter certified in writing by a Peace Officer under the direction of the Chief Taxi Inspector (such certification is herein referred to as a Meter Accuracy Certificate): **(BL 14/038)**
- (i) prior to a Vehicle for Hire Licence being issued for the Motor Vehicle in which the Taxi Meter is installed;
 - (ii) once per year thereafter; and **(BL 14/038)**
 - (iii) within thirty (30) days of any rate increase to the fares prescribed by Schedule B of this Bylaw.
- (b) The Meter Accuracy Certificate shall be in the form prescribed by the Chief Taxi Inspector.

- (i) The Chief Taxi Inspector may require or cause a Taxi Meter to be inspected at any time notwithstanding that an inspection has been performed within the previous one (1) year. **(BL 14/038)**
- (ii) The failure to obtain a Meter Accuracy Certificate pursuant to subsection 68(a) may result in the suspension or cancellation of a Vehicle for Hire Licence. **(BL 14/038)**

Taxi Meter Accuracy

69. A Taxi Meter shall be considered accurate when it registers between ninety-eight point five percent (98.5%) and one-hundred one point five percent (101.5%) of the actual distance travelled.
- (a) If a Taxi Meter is incorrectly recording the distance and corresponding fare, the holder of the Vehicle for Hire Licence shall forthwith notify the Chief Taxi Inspector, who shall cause the Taxi Meter to be inspected.
 - (b) If the Taxi Meter is found to be defective, such Taxi Meter shall not be used until it is repaired, certified and resealed.
 - (c) The failure to immediately report a defective Taxi Meter or the operation of a Vehicle for Hire with a defective Taxi Meter may result in the suspension or cancellation of a Vehicle for Hire Licence. **(BL 14/038)**

Replaced Taxi Meter

70. If a Licensee has a Taxi Meter in the Vehicle for Hire replaced or repaired at any time following the issuance of a Meter Accuracy Certificate, the Licensee shall have the replaced or repaired Taxi Meter tested and inspected in accordance with section 68 prior to Operating the Motor Vehicle as a Vehicle for Hire. **(BL 14/038)**

Division 2 - Mechanical Inspections

Requirement for Mechanical Inspection Certificate

71. A Person shall not Operate, cause or permit the Operation of a Vehicle for Hire or a Courtesy Vehicle unless a valid Mechanical Inspection Certificate has been issued for that Vehicle for Hire or Courtesy Vehicle. **(BL 14/038)**
- 71.1. Failure of the Owner to obtain a valid Mechanical Inspection Certificate for a Vehicle for Hire or Courtesy Vehicle may result in a suspension or cancellation of a Vehicle for Hire License. **(BL 14/038)**

Frequency of Inspections

72. Subject to subsection (a), every Vehicle for Hire and Courtesy Vehicle shall be inspected at least once every six (6) months by a Licensed Mechanic at a Vehicle for Hire Inspection Station. **(BL 14/038)**
- (a) Every Vehicle for Hire and Courtesy Vehicle that Operates exclusively in the Rural Service Area Connected by Winter Road shall be inspected at least once every twelve (12) months by a Licensed Mechanic at a Vehicle for Hire Inspection Station.
 - (b) All costs associated with mechanical inspections shall be borne by the Owner of the Motor Vehicle.

Issuance of Mechanical Inspection Certificate

73. If a Licenced Mechanic is satisfied that a Motor Vehicle complies with the Mechanical Fitness Regulations prescribed by the Chief Taxi Inspector he may issue a Mechanical Inspection Certificate for that Motor Vehicle.
- (a) **Deleted (BL 14/038)**

Refusal

74. If the Chief Taxi Inspector in his sole opinion believes that a Licenced Mechanic has improperly issued a Mechanical Inspection Certificate, the Chief Taxi Inspector may refuse to accept the Mechanical Inspection Certificate signed by that Licenced Mechanic and may suspend or revoke the approval given to the Vehicle for Hire Inspection Station where the Licenced Mechanic is employed pending the outcome of a review by Alberta Transportation the Chief Taxi Inspector may send to Alberta Transportation any documentation the Chief Taxi Inspector deems necessary for a proper review. **(BL 14/038)**

Prohibitions

75. (a) No Person shall inspect a Vehicle for Hire or a Courtesy Vehicle or complete, in whole or in part, a Mechanical Inspection Certificate unless such Person is a Licenced Mechanic employed by a Vehicle for Hire Inspection Station. **(BL 14/038)**
- (b) No Person shall cause or permit a Vehicle for Hire or a Courtesy Vehicle to be inspected or a Mechanical Inspection Certificate to be completed, in whole or in part, unless the Person inspecting the Motor Vehicle is a Licenced Mechanic employed by a Vehicle for Hire Inspection Station. **(BL 14/038)**

- (c) No Person shall obstruct or interfere with any inspection that may be required or carried out pursuant to this Bylaw.

Requirement for Vehicle Inspection Certificate

- 76. (a) The Licensee shall ensure that each Vehicle for Hire or Courtesy Vehicle is inspected by a Peace Officer every six (6) months for compliance with this Bylaw and the requirements established by the Chief Taxi Inspector from time to time.
- (b) The Licensee or Driver of a Vehicle for Hire or Courtesy Vehicle must at all times at the request of a Peace Officer produce a satisfactory Vehicle Inspection Certificate, which certificate must show that such vehicle inspection was successfully completed within the six (6) months immediately preceding.
- (c) Upon the direction of a Peace Officer or the Chief Taxi Inspector, the Licensee named on a Vehicle for Hire Licence shall provide for inspection the Motor Vehicle for which the Vehicle for Hire Licence was issued at the time and location specified by the Peace Officer or Chief Taxi Inspector.
- (d) Failure to complete a vehicle inspection pursuant to section 89(a) or attend to have a vehicle inspection conducted pursuant to section 89(c) may result in suspension or cancellation of the Vehicle for Hire Licence of the Motor Vehicle in question. **(BL 14/038)**

VI. VEHICLE FOR HIRE OPERATING PROVISIONS

Division 1 - General

Driver Obligations

- 77. A Driver shall:
 - (a) take the most economical route to the passenger's destination unless otherwise requested or directed by the passenger;
 - (b) maintain a record of each trip in the manner prescribed by the Chief Taxi Inspector;
 - (c) immediately after delivering a passenger check the vehicle for any articles of personal property apparently left behind by a passenger and deal with any such property in the manner prescribed by the Chief Taxi Inspector;
 - (d) be professional and courteous at all times and provide reasonable assistance to any passenger as requested or required in the circumstances;

- (e) be neat and clean in person and dress;
- (f) promptly attend to passenger pickups;
- (g) when requested to do so, supply a passenger with a legible receipt;
- (h) take proper care of all baggage and personal property given to him for conveyance, and deliver such property as directed;
- (i) notify the Chief Taxi Inspector within seven (7) days of a change in mailing address and within twenty-four (24) hours of a change in electronic mail address; **(BL 14/038)**
- (j) advise the passenger of the option to select the applicable set fare or meter rate charges and apply the option selected, where a set fare may be applied instead of the meter rate charges set out in section 1 of Schedule B to this Bylaw;
- (k) be able to provide the passenger with exact change if the passenger pays the fare with cash; and **(BL 14/038)**
- (l) be able to operate the Electronic Payment System in the Motor Vehicle and always be able to provide the Electronic Payment System as a means to pay the fare. **(BL 14/038)**

Prohibited Driver Actions

78. A Driver shall not do any of the following:

- (a) consume any food or beverage while the Vehicle for Hire is in motion and is carrying one or more passengers;
- (b) smoke or use any tobacco or non-tobacco product in the Motor Vehicle at any time;
- (c) play the radio or other sound emitting device while one or more passengers are in the Motor Vehicle unless the passengers grant permission to do so;
- (d) loiter or cruise upon any Highway in the Urban Service Area for the purpose of soliciting passengers for the Vehicle for Hire;
- (e) carry a number of passengers in excess of the number stipulated by the manufacturer of the Motor Vehicle;
- (f) take on any additional passengers in the Vehicle for Hire at or following the departure from any one starting point except at the request of a passenger already in the Vehicle for Hire. In each case, a Driver shall

- (i) when transporting additional passengers to different locations, reset the Taxi Meter at the point where each passenger is dropped off;
 - (ii) when operating exclusively in the Rural Service Area, only charge additional passengers a set fare for the zones in which the Vehicle for Hire travels, as authorized in Schedule B of this Bylaw.
- (g) demand payment of any fares, rates or benefits not specifically authorized by Schedule B of this Bylaw, except that a Driver may accept gratuities.
 - (h) demand payment for any assistance or additional service provided to a person with disabilities not specifically authorized by Schedule B of this Bylaw;
 - (i) refuse to provide a receipt, in the amount of the fare, when requested by the passenger;
 - (j) permit any passenger to enter or leave the Motor Vehicle while the Motor Vehicle is in motion;
 - (k) hold, view, manipulate or otherwise use a cellular telephone or other hand-held electronic device or wireless electronic device, whether in hands-free mode or not, while transporting a passenger except in an Emergency;
 - (l) collect any fare or give any change while the Motor Vehicle is in motion;
 - (m) permit anything to be placed or remain in the Motor Vehicle in such a position as to obstruct the Driver's vision; and
 - (n) **Deleted (BL 14/038).**

78.1 A Driver shall not operate a vehicle for hire for more than 16 hours in any consecutive 24-hour period. **(BL 14/038)**

Refusal of Service

- 79. (a) A Driver shall not refuse a request for service from a Person except in accordance with this section.
- (b) A Driver may refuse a request for service from a Person if:
 - (i) the Vehicle for Hire is not in service and the top light is not illuminated;
 - (ii) the Person is indebted to the Driver or Brokerage with which the Vehicle for Hire is affiliated;

- (iii) the Person requests that the Driver carry an animal, other than a Service Dog assisting a Person with a disability, in the Vehicle for Hire that is not in an animal transport cage;
 - (iv) the Person requests the Driver to carry baggage in the Vehicle for Hire which might be detrimental to the repair, cleanliness or sanitary condition of the Vehicle for Hire;
 - (v) the Person requests the Driver to carry any passengers or baggage which the Vehicle for Hire is incapable of carrying;
 - (vi) the Person insists on smoking in the Vehicle for Hire;
 - (vii) the Person insists on undertaking or participating in any illegal activity in the Vehicle for Hire;
 - (viii) the Driver:
 - (1) believes there is danger to his personal safety or of serious harm to property; and
 - (2) such belief is reasonable in the circumstances;
 - (ix) the Person refuses to pay a deposit in advance of service either by preauthorized credit card payment, an estimated debit transaction or a cash deposit on any fare determined to be equal to or greater than one hundred (\$100.00) dollars whether determined by flat rate or meter service. **(BL 14/038)**
- (c) The mere fact that a Person is disabled or accompanied by a Service Dog does not form the basis for a reasonable belief as referred to in section 79(b)(viii).

Reporting Obligations

80. In the event a request for service is refused, the Driver shall: **(BL 14/038)**
- (a) immediately provide verbal notice to the Brokerage or, if an Independent Driver Owner to the Chief Taxi Inspector, of the incident including the date, time, location, a complete description of the circumstances and the reason for refusing the request for service; and
 - (b) within twenty-four (24) hours of the incident provide a signed written report to the Brokerage or, if an Independent Driver Owner, to the Chief Taxi Inspector with all of the details described above.

Failure to report a refused request for service may result in the Driver's Chauffeur's Permit or Independent Driver Owner Licence being cancelled or suspended, as the case may be. **(BL 14/038)**

Division 2 - Additional Taxi Driver and Accessible Taxi Driver Responsibilities

Driver Obligations

81. In addition to any other requirements imposed by this Bylaw, a Driver of a Taxi or Accessible Taxi shall:
- (a) have in the Taxi at all times:
 - (i) a valid Mechanical Inspection Certificate for that Motor Vehicle;
 - (ii) a valid Meter Accuracy Certificate for the Taxi Meter installed in that Motor Vehicle;
 - (iii) a valid Vehicle Inspection Certificate for that Motor Vehicle; and
 - (iv) in the case of a Taxi or Accessible Taxi with an Airport Endorsement, a valid Airport Endorsement permit issued by the Fort McMurray Airport.
 - (b) charge exactly the fare displayed on the Taxi Meter using the rates for Taxis prescribed in Schedule B with no reductions or additions except as prescribed by this Bylaw.

Prohibitions

82. A Driver shall not Operate a Taxi or Accessible Taxi in the Urban Service Area unless: **(BL 14/038)**
- (a) the Motor Vehicle is equipped with an operating Taxi Meter;
 - (b) the Taxi Meter complies with all requirements as prescribed in this Bylaw and by the Chief Taxi Inspector;
 - (c) the rates for Taxis as prescribed in Schedule B are clearly displayed within the Taxi in the manner prescribed by the Chief Taxi Inspector.

Division 3 - Additional Limousine Driver Responsibilities

Driver Obligations

83. In addition to any other requirements imposed by this Bylaw, a Driver of a Limousine shall:

- (a) have in the Limousine at all times:
 - (i) a valid Mechanical Inspection Certificate for that Limousine;
 - (ii) **Deleted (BL 14/038)**
 - (iii) a valid Vehicle Inspection Certificate for that Limousine; and
 - (iv) in the case of a Limousine with an Airport Endorsement, a valid Airport Endorsement permit issued by the Fort McMurray Airport.
- (b) keep all appointments;
- (c) not make other appointments if a Previously Arranged appointment would prevent the Driver from fulfilling it.
- (d) charge at least the rate for Limousines prescribed by Schedule B of this Bylaw with no reductions.
- (e) keep a daily Trip Sheet showing:
 - (i) the name of the Driver, the date and Vehicle for Hire Licence;
 - (ii) the location and time of the beginning and end of every Trip made;
 - (iii) the hourly rate charged to the passenger; **(BL 14/038)**
 - (iv) the amount of the fare collected for each Trip;
 - (v) turn over all Trip Sheets to the Brokerage at the conclusion of each work day; and
 - (vi) shall have available at the Brokerage a record of the booking agreement including the rate charged for service, the time of dispatch and the time of completion of service. **(BL 14/038)**

Prohibited Driver Actions

84. No Driver of a Limousine shall:

- (a) stand the Limousine in any taxi stand;
- (b) stand the Limousine on any Highway except while under hire;
- (c) pick up passengers unless the Limousine service was Previously Arranged; or

- (d) solicit passengers. **(BL 14/038)**

Notwithstanding the provision of this section, a Driver of a Limousine with an Airport Endorsement may stand the Limousine at the Fort McMurray Airport for the purpose of picking up passengers. **(BL 14/038)**

Division 4 - Additional Shuttle Driver Responsibilities

Driver Obligations

85. In addition to any other requirements imposed by this Bylaw, a Driver of a Shuttle shall:

- (a) have in the Shuttle at all times:
 - (i) a valid Mechanical Inspection Certificate for that Shuttle;
 - (ii) a written record of the current contract at all times while under hire;
 - (iii) a valid Vehicle Inspection Certificate for that Shuttle; and
 - (iv) in the case of a Shuttle with an Airport Endorsement, a valid Airport Endorsement permit issued by the Fort McMurray Airport.
- (b) keep all appointments;
- (c) make other appointments if a Previously Arranged appointment would prevent the Driver from fulfilling it.
- (d) keep a daily Trip Sheet showing:
 - (i) the name of the Driver, the date and Vehicle for Hire Licence;
 - (ii) the location and time of the beginning and end of every Trip made;
 - (iii) the amount of the fare collected for each Trip.
- (e) turn over all Trip Sheets to the Brokerage at the conclusion of each work day.

Prohibited Driver Actions

86. No Driver of a Shuttle shall:

- (a) stand the Shuttle in any taxi stand; or
- (b) stand the Shuttle on any Highway except while under hire.

Notwithstanding the provision of this section, a Driver of a Shuttle with an Airport Endorsement may stand the Shuttle at the Fort McMurray Airport for the purpose of picking up passengers. **(BL 14/038)**

VII. BROKERAGE AND INDEPENDENT DRIVER OWNER PROVISIONS

Division 1 - Brokerage

Vehicle for Hire Responsibilities

87. A Brokerage shall ensure that each Vehicle for Hire affiliated with the Brokerage:
- (a) is in compliance with this Bylaw and Operated in compliance with this Bylaw;
 - (b) is Operated by a Person who holds a valid Chauffeur's Licence;
 - (c) has a valid Vehicle for Hire Licence, which must be carried in the Vehicle for Hire;
 - (d) has a valid Mechanical Inspection Certificate, which must be carried in the Vehicle for Hire;
 - (e) has a valid Vehicle Inspection Certificate, which must be carried in the Vehicle for Hire;
 - (f) that is a Taxi or an Accessible Taxi, has a Taxi Meter which is sealed by a Peace Officer under the direction of the Chief Taxi Inspector; **(BL 14/038)**
 - (g) that is a Taxi or an Accessible Taxi, charges only fares specified in Schedule B of this Bylaw; **(BL 14/038)**
 - (h) that is a Limousine, charges at least the minimum fares as specified in Schedule B of this Bylaw; and **(BL 14/038)**
 - (i) has a road supervisor available twenty-four (24) hours a day for seven (7) days a week. **(BL 14/038)**

Licence Posting

88. A Brokerage shall post in a location accessible to all Drivers affiliated with the Brokerage:
- (a) its Brokerage Licence; and

- (b) any terms and conditions that are imposed with respect to that Brokerage Licence.

Additional Obligations

89. A Brokerage shall:

- (a) maintain the Brokerage premises in a clean state and in good repair;
- (b) inform the Chief Taxi Inspector, in writing, of all trade names used in connection with the Brokerage Operations;
- (c) immediately notify the Chief Taxi Inspector when a Vehicle for Hire becomes affiliated or ceases to be affiliated with the Brokerage;
- (d) maintain an up to date list of all Drivers who Operate a Vehicle for Hire affiliated with the Brokerage and, on demand, provide the Chief Taxi Inspector or a Peace Officer with a copy of such list;
- (e) maintain an up to date list of all Vehicles for Hire affiliated with the Brokerage that have been issued an Airport Endorsement permit and, on demand, provide the Chief Taxi Inspector or a Peace Officer with a copy of such list;
- (f) adhere to the Colour Scheme as approved by the Chief Taxi Inspector;
- (g) provide and install the global positioning system and camera as required by this Bylaw for each Vehicle for Hire affiliated with the Brokerage. **(BL 14/038)**
- (h) provide dispatch services on a continuous basis, twenty-four (24) hours per day every day of the year, unless the Brokerage operates exclusively in the Rural Service Area which Brokerage shall provide such dispatch services as required by the Chief Taxi Inspector;
- (i) provide all Drivers affiliated with the Brokerage training with respect to the use of the Taxi Meter, radio dispatch system, and other equipment used in Vehicle for Hire services including, in the case of Accessible Taxis, training in the use of specialized equipment used to transport Persons with disabilities and their Mobility Aids as specified by the Chief Taxi Inspector;
- (j) in all but exceptional circumstances, provide to the passenger the services requested, at the location and within the time specified by the passenger upon receiving the passenger's request for services;
- (k) provide the passenger with a Vehicle for Hire with the same capacity for passengers and/or baggage that the Brokerage agreed to provide;

- (l) retain all Trip Sheets of Drivers affiliated with the Brokerage for at least twelve (12) months and make them available for inspection at the request of the Chief Taxi Inspector or a Peace Officer;
- (m) deliver service requests from a call centre and dispatch located within the Municipality; **(BL 14/038)**
- (n) process all point of sale transactions to clearing houses located within Canada and in compliance with all federal laws governing point of sale legislation; and **(BL 14/038)**
- (o) abide by the rate schedule as set out by Schedule “B” of this Bylaw. **(BL 14/038)**

Records

90. (a) For all Vehicles for Hire affiliated with a Brokerage, a Brokerage shall keep the following records and retain them for ninety (90) days and make them available on demand to the Chief Taxi Inspector or a Peace Officer:
- (i) dispatch records, which include:
 - (1) the Driver’s Chauffeur Permit number;
 - (2) the date and time the Driver booked on and off duty;
 - (3) the Vehicle for Hire assigned to the Driver; and
 - (4) the date and time of each trip request;
 - (ii) contracts related to the supply of Vehicle for Hire services;
 - (iii) agreements evidencing each Limousine trip; and
 - (iv) documents related to the Shuttle fixed route(s)
- each as applicable.
- (b) **Deleted (BL 14/038).**

Complaints

91. (a) A Brokerage shall keep a list of all complaints it receives which list shall include:
- (i) the name, address and phone number of the complainant;

- (ii) the nature of the complaint and the Chauffeur's Permit number for the Driver of the Vehicle for Hire; and
 - (iii) the Brokerage's response to the complaint.
- (b) The Brokerage shall give the list noted in this section to the Chief Taxi Inspector or a Peace Officer on demand.
- (c) The Brokerage shall advise the Chief Taxi Inspector immediately if a Peace Officer is investigating a complaint.

Division 2 - Independent Driver Owner

Other Drivers Prohibited

92. An Independent Driver Owner shall not cause or permit any other Person to Operate a Vehicle for Hire for which the Independent Driver Owner is the Licensee.

Additional Obligations

93. In addition to any other requirement imposed by this Bylaw, an Independent Driver Owner shall:
- (a) hold a valid Chauffeur's Permit;
 - (b) hold a valid Vehicle for Hire Licence;
 - (c) hold a valid Independent Driver Owner Licence;
 - (d) be the Owner or lessee of the Vehicle for Hire; **(BL 14/038)**
 - (e) ensure that the Vehicle for Hire:
 - (i) has an operating communications system which is capable of being operated from the Vehicle for Hire;
 - (ii) is marked or painted in accordance with the Colour Scheme approved by the Chief Taxi Inspector; and
 - (iii) is equipped with the global positioning system and camera required by this Bylaw. **(BL 14/038)**
 - (f) ensure that he is knowledgeable in the use of the Taxi Meter, communications system, and other equipment used in Vehicle for Hire services including, in the case of Accessible Taxis, training in the use of specialized equipment used to

transport Persons with disabilities and their Mobility Aids as specified by the Chief Taxi Inspector;

- (g) in all but exceptional circumstances, provide to the passenger the services requested, at the location and within the time specified by the passenger upon receiving the passenger's request for services;
- (h) not dispatch any other Vehicle for Hire but the Vehicle for Hire Operated by the Independent Driver Owner;
- (i) retain all Trip Sheets for at least twelve (12) months and make them available for inspection at the request of the Chief Taxi Inspector or a Peace Officer; and
- (j) **Deleted (BL 14/038)**

Records

94. An Independent Driver Owner shall keep the following records and retain them for ninety (90) days and make them available on demand to the Chief Taxi Inspector or a Peace Officer:

- (a) dispatch records which include:
 - (i) the Independent Driver Owner's Chauffeur Permit number;
 - (ii) the date and time he booked on and off duty;
 - (iii) the Vehicle for Hire Licence number; and
 - (iv) the date and time of each trip request;
- (b) contracts related to the supply of Vehicle for Hire services;
- (c) agreements evidencing each Limousine trip; and
- (d) documents related to the Shuttle fixed route(s)

each as applicable.

Complaints

95. (a) An Independent Driver Owner shall keep a list of all complaints it receives, which list shall include:
- (i) the name, address and phone number of the complainant;

- (ii) the nature of the complaint; and
 - (iii) the Independent Driver Owner's response to the complaint.
- (b) An Independent Driver Owner shall give the list noted in this section to the Chief Taxi Inspector or a Peace Officer on demand;
- (c) An Independent Driver Owner shall advise the Chief Taxi Inspector immediately if a Peace Officer is investigating a complaint;

VIII. ENFORCEMENT

Inspection on Demand

96. The Chief Taxi Inspector or a Peace Officer may inspect a Vehicle for Hire or cause a Vehicle for Hire to be inspected to determine the following:
- (a) the validity of the Vehicle for Hire Licence or Airport Endorsement permit;
 - (b) if a Taxi or an Accessible Taxi, the accuracy of the Taxi Meter in comparison with the rates as set out in Schedule B;
 - (c) the mechanical condition of the Motor Vehicle relating to passenger and public safety;
 - (d) the validity of the Driver's Chauffeur's Licence; or
 - (e) the cleanliness of the Vehicle for Hire.
97. A Person who interferes with a Peace Officer's ability to inspect a Vehicle for Hire is guilty of an offence.

Production of Documents

98. On request of a Peace Officer, a Driver Operating a Vehicle for Hire shall produce to the Peace Officer for inspection the following documents as requested by the Peace Officer:
- (a) the Driver's valid Chauffeur's Permit;
 - (b) a valid Mechanical Inspection Certificate for the Vehicle for Hire;
 - (c) a valid Vehicle Inspection Certificate for that Vehicle for Hire;
 - (d) if the Vehicle for Hire is a Taxi or an Accessible Taxi, a valid Meter Accuracy Certificate for the Taxi Meter in the Taxi or Accessible Taxi;

- (e) a valid Vehicle for Hire Licence and, in the case of a Vehicle for Hire with an Airport Endorsement, an Airport Endorsement permit.

Seizures and Suspensions

- 99. If a Peace Officer has reasonable grounds to believe that a Vehicle for Hire does not meet the requirements of this Bylaw the Peace Officer may suspend and take possession of the Vehicle for Hire Licence displayed on that Motor Vehicle.
- 100. If a Peace Officer has reasonable grounds to believe that the holder of a Chauffeur's Permit has failed to comply with this Bylaw the Peace Officer may suspend and take possession of the Licensee's Chauffeur's Permit.
- 101. Any suspension of a Chauffeur's Permit or Vehicle for Hire Licence by a Peace Officer shall not exceed seventy-two hours.
- 102. Nothing in sections 99 or 100 limit any Peace Officer's powers to charge a Person with an offence.

Prohibited Operation

- 103. No Person shall Operate, cause or permit to be Operated a Vehicle for Hire while their Chauffeur's Permit, Independent Driver Owner Licence or the Vehicle for Hire Licence is under suspension. **(BL 14/038)**

Offence

- 104. A Person who contravenes this Bylaw is guilty of an offence.

Continuing Offence

- 105. In the case of an offence that is of a continuing nature, a contravention constitutes a separate offence in respect of each day, or part of a day, on which it continues and a Person guilty of such an offence is liable, upon summary conviction, to a fine in an amount not less than that established by this Bylaw for each such day.

Fines and Penalties

- 106. A Person who is guilty of an offence is liable, upon summary conviction, to a fine in an amount of not less than that established in this Bylaw and not exceeding \$10,000, and to imprisonment for not more than six (6) months for non-payment of a fine.
- 107. Without restricting the generality of section 106, the fine amounts established for use on Violation Tickets if a voluntary payment option is offered are as prescribed by Schedule "C" of this Bylaw.

Violation Tickets

108. A Peace Officer may issue a Violation Ticket in accordance with the *Provincial Offences Procedure Act*, to any Person whom the Peace Officer has reasonable and probable grounds to believe has contravened this Bylaw.
- (a) If a Violation Ticket is issued in respect of an offence, the Violation Ticket may:
 - (i) specify the fine amount established by this Bylaw for the offence in Schedule “C”; or
 - (ii) require a Person to appear in court without the alternative of making a voluntary payment.

Voluntary Payment

109. A Person who commits an offence may:
- (a) if a Violation Ticket is issued in respect of the offence; and
 - (b) if a Violation Ticket specifies the fine amount established by this Bylaw for the offence;
- make a voluntary payment equal to the specified fine.

Provincial Court Clerk

110. When a clerk records in the court records the receipt of a voluntary payment pursuant to this Bylaw and the *Provincial Offences Procedure Act*, the act of recording receipt of that payment constitutes acceptance of the guilty plea and also constitutes a conviction and the imposition of a fine in the amount of the specified penalty.

Licensee Liable

111. Where a Motor Vehicle displaying a Vehicle for Hire Licence is involved in a contravention of this Bylaw, the Licensee named on the Vehicle for Hire Licence is liable for the contravention unless the Licensee proves, on a balance of probabilities, that the Motor Vehicle was being Operated without his consent, either express or implied.

Proof of Licence

112. The onus of proving that a Person has a valid Licence or Certificate is on the Person alleging the existence of the Licence or Certificate on a balance of probabilities.

Operating Without a Licence

113. In a prosecution for a contravention of this Bylaw against a Person Operating without a Licence, proof of one transaction, offer of a transaction or advertisement is sufficient to establish that a Person is Operating as alleged.

IX. GENERAL

Existing Permits and Licences

114. An existing licence, permit or approval issued under Bylaw 03/021, the Taxi Bylaw, remains valid until the term of such licence, permit or approval expires or until it is replaced by a Licence, Permit or approval issued pursuant to this Bylaw.

Transitional Provisions

115. All Brokerages, including but not limited to those Brokerages who have previously submitted Colour Schemes under Bylaw 03/021, the Taxi Bylaw, and approved by the Chief Taxi Inspector, shall submit a new Colour Scheme consistent with the requirements of this Bylaw by October 31, 2013. **(BL 14/038)**
116. Where the Chief Taxi Inspector approves the new Colour Scheme, the company shall:
- (a) cause vehicles previously registered as Taxis at the time of this Bylaw, and affiliated with the Brokerage under Taxi Bylaw 03/021, to conform to the new Colour Scheme by October 31, 2018; and
 - (b) cause every Motor Vehicle affiliated with the company and intended to be Operated as a Taxi or as an Accessible Taxi, other than those referred to in subsection (a), to conform to the requirements in this Bylaw prior to receiving a Vehicle for Hire Licence. **(BL 14/038)**
117. Until October 31, 2020, pursuant to this Bylaw, the Chief Taxi Inspector shall not accept a Colour Scheme that would be likely to deceive any Person or cause confusion or in any way be similar to a specified paint or Colour Scheme used previously by another Brokerage and abandoned pursuant to this Bylaw.. **(BL 14/038)**
118. A Motor Vehicle licensed as a Vehicle for Hire as of the adoption of this Bylaw may have its affiliated Vehicle for Hire Licence renewed: **(BL 14/038)**
- (a) during calendar year 2013, if it is not more than twelve (12) model years old;
 - (b) during calendar year 2014, if it is not more than eleven (11) model years old.
119. **Deleted (BL 14/038)**

120. Deleted (BL 14/038)

121. Deleted (BL 14/038)

Severability

122. If any provision of this Bylaw is declared invalid for any reason by a court of competent jurisdiction that provision shall be severed, and all other provisions of this Bylaw shall remain valid and enforceable.

Repeal

123. Bylaw No. 03/021, the Taxi Bylaw, as amended, is repealed.

Effective Date

124. This Bylaw shall come into force on October 1, 2013, (BL 14/038)

125. Deleted (BL 14/038)

126. In the Hamlet of Fort Chipewyan, sections 15(b)(ix), 55, 56 and 58(n) shall not take effect until October 1, 2018 and then shall only apply to Vehicle for Hire Licences issued on or after October 1, 2018.

READ a first time this 22nd day of January, 2013.

READ a second time this 12th day of March, 2013.

READ a third and final time this 12th day of March, 2013.

SIGNED and PASSED this 12th day of March, 2013.

Amendments:

13/035

14/038

19/023

PERMIT, LICENCE AND BROKERAGE FEES
Schedule A DELETED (BL 14/038; 19/023)

VEHICLE FOR HIRE FARES (BL 13/035, BL 14/038)
Schedule B

1. For all trips performed in the Urban Service Area, the rates that must be charged by a Taxi and by an Accessible Taxi, including GST, shall be:
 - (a) when the vehicle is in motion, a charge of \$3.80 for the first 52 meters plus \$0.10 for each 52 meters thereafter;
 - (b) \$0.60 per minute of waiting time incurred by a Driver while under hire when requested by a passenger to stop at a location and wait.
2. For all trips performed in the Urban Service Area, the rate that must be charged by a Limousine, including GST, shall be:
 - (a) A minimum charge of \$60.00 for the first hour; and
 - (b) \$50.00 for each hour thereafter.
- 2.1 For all trips in the Rural Service Area, the rate that must be charged by Limousines, including GST, shall be:
 - (a) Sedan Limousine – Meter Rate plus 20%;
 - (b) Luxury Sport Utility Limousine - Meter Rate plus 25%;
 - (c) Stretch Limousine – Meter Rate plus 30%;
 - (d) Specialized Limousine – Meter Rate plus 30%.
3. All trips to the Rural Service Area for Taxis or Accessible Taxis shall be by Meter Rate or the long trip rate schedule and rural flat rate schedule by customer choice. For Limousines, in all instances the long trip rate schedule and flat rate schedule shall be used.
4.
 - (a) Notwithstanding section 1 of this Schedule B and excluding any trip governed by the provisions of sections 6 and 7 of this Schedule B, a set fare may be applied where a Taxi or Accessible Taxi operates exclusively in the Rural Service Area, in accordance with this section 4.
 - (b) For a trip with travel in or through more than one zone, the fare charged shall be equal to the combined cost of the set fares applicable in each of the zones in which the trip takes place, which includes:
 - (i) the zone in which the trip originates;
 - (ii) each of the other zone(s), each time travelled in or through; and

(iii) where the trip ends, as applicable.

The zones are established in the Zoned Fare Map at Appendix “1” of this Schedule B.

- (c) The set fare for each of the zones in the Rural Service Area shall be:
- (i) in Anzac Zone AZ, \$30.00;
 - (ii) in Conklin Zone CK, \$30.00;
 - (iii) in the Rural Service Area Zone A, \$32.00;
 - (iv) in the Rural Service Area Zone B, \$83.00;
 - (v) in the Rural Service Area Zone C, \$60.00;
 - (vi) in the Rural Service Area Zone D, \$47.00;
 - (vii) in the Rural Service Area Zone E, \$63.00;
5. (a) Notwithstanding section 1 of this Schedule B, a set fare may be applied instead of the charges set out in section 1 of this Schedule B where a Taxi or Accessible Taxi that Operates exclusively in the Rural Service Area is travelling only in and between locations within the boundaries of the Hamlet of Anzac, or only in and between locations within the boundaries of the Hamlet of Conklin, in accordance with this section 5.
- (b) Notwithstanding a trip within a single zone, the set fare applicable to that zone shall be charged.
- (a) For a trip with travel in or through more than one zone, the fare charged shall be equal to the combined cost of the set fares applicable in each of the zones in which the trip takes place, which includes:
- (i) the flag cost;
 - (ii) the zone in which the trip originates;
 - (iii) each of the other zone(s), each time travelled in or through; and
 - (iv) the zone where the trip ends, each as applicable.
- (d) Notwithstanding the zones applicable to trips originating and ending within the boundaries of the Hamlets of Anzac or Conklin are established in the Map of Flat Rate Fare Zones at Appendices “2” and “4” respectively of this Schedule B;

- (e) The set fare for each of the zones in the Hamlet of Anzac shall be:
 - (i) in Zone AZ-1, \$5.00;
 - (ii) in Zone AZ-2, \$7.00;
 - (iii) in Zone AZ-3, \$9.00;

- (f) The set fare for each of the zones in the Hamlet of Conklin shall be:
 - (i) in Zone CK-1, \$8.00;
 - (ii) in Zone CK-2, \$10.00;
 - (iii) in Zone CK-3, \$15.00;

- 6. (a) Notwithstanding section 1 of this Schedule B, a set fare may be applied instead of the charges set out in section 1 of this Schedule B where a Taxi or Accessible Taxi that Operates exclusively in the Rural Service Area is travelling only in and between locations within the boundaries of the Hamlet of Fort Chipewyan, in accordance with this section 6.

- (b) For a trip within a single zone, the set fare applicable to that zone shall be charged.

- (c) The set fare for each of the zones in the Hamlet of Fort Chipewyan shall be:
 - (i) anywhere in in Zone FC-1 and staying in FC-1 or going to FC-2, \$5.00 per passenger;
 - (ii) anywhere in Zone FC-1 or FC-2 to the airport, \$15.00 per passenger
 - (iii) in Zone FC-3 or FC-4 to the airport, \$20.00 per passenger;
 - (iv) in Zone FC-1 to FC-4, \$60.00 flat rate;
 - (v) Maximum rate for any fare is \$60.00.

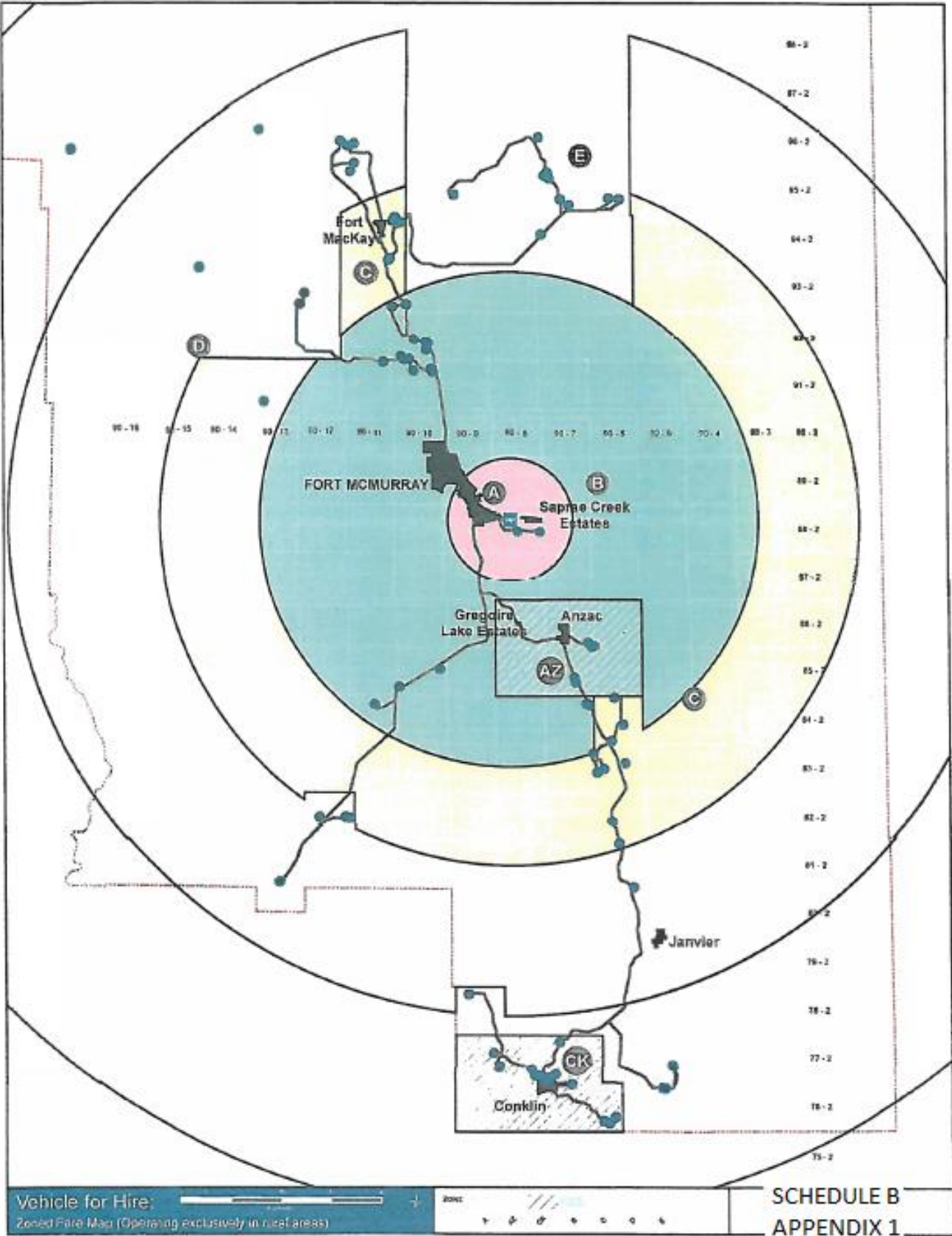
- 7. (a) Notwithstanding any other section of this Schedule B, the Driver of a Vehicle for Hire may add the following surcharges above the total meter or flat rate, as applicable, where:
 - (i) The Vehicle for Hire is a Van, and
 - (ii) the passenger requested a Van in advance from a dispatcher; or

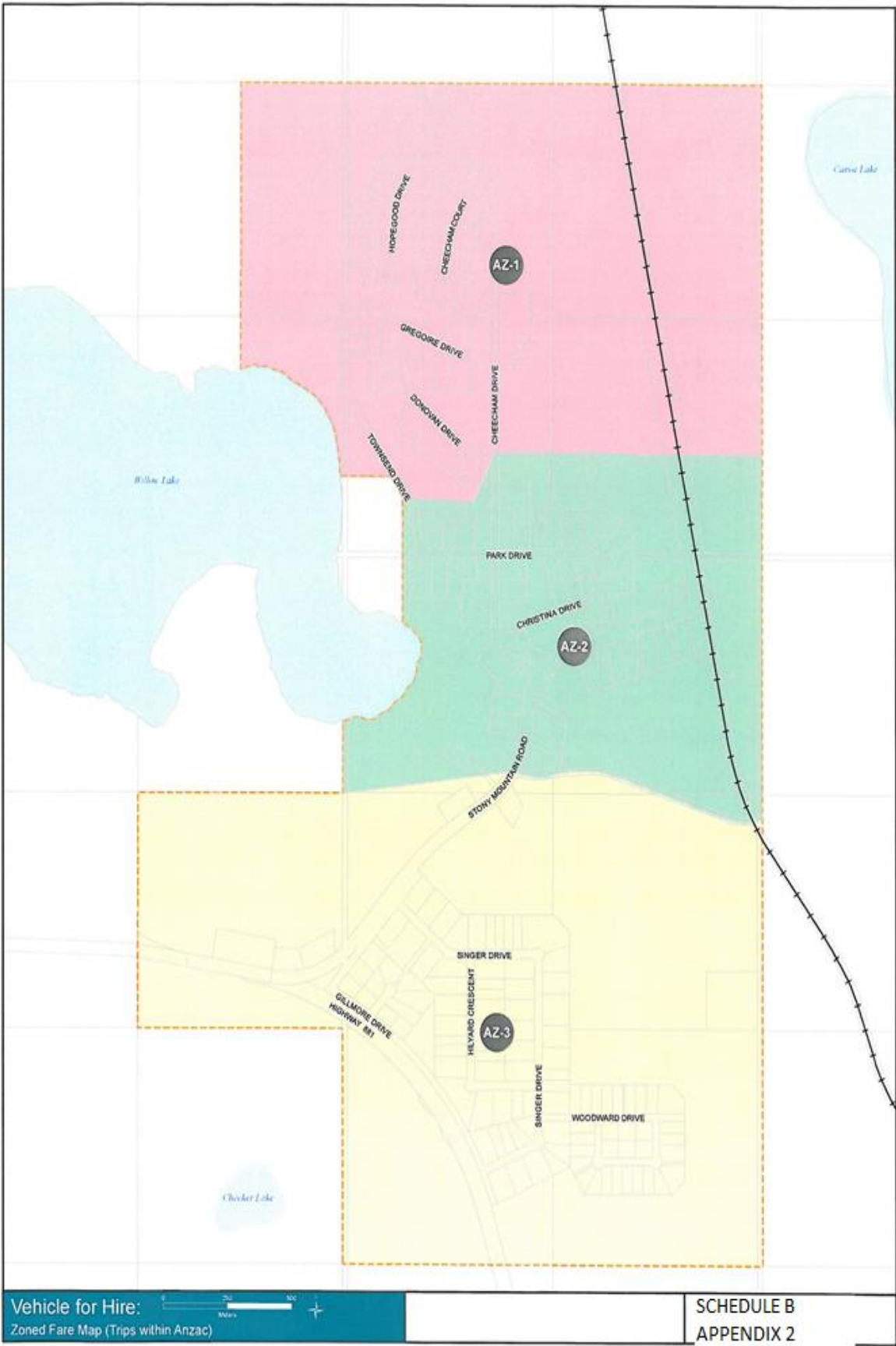
- (iii) the passenger has bypassed available Taxis in a taxi stand queue in order to secure a Van, a surcharge of \$5.00 for a trip beginning and ending in the Urban Service Area and \$10.00 for a trip beginning and/or ending in the Rural Service Area may be added.
 - (b) In addition to any other fare, rate or charge prescribed in this Schedule B the Driver of a Vehicle for Hire may add a surcharge of \$75.00 where, due to the action of a passenger, a cleanup of the Vehicle for Hire is required.
8. The Chief Taxi Inspector may conduct a review of taxi rates in the first week of October of each calendar year. The review may determine an appropriate recommendation to Council. If accepted by Council the recommended rates for sections 4 and 5 will be in accordance with the following formulas:

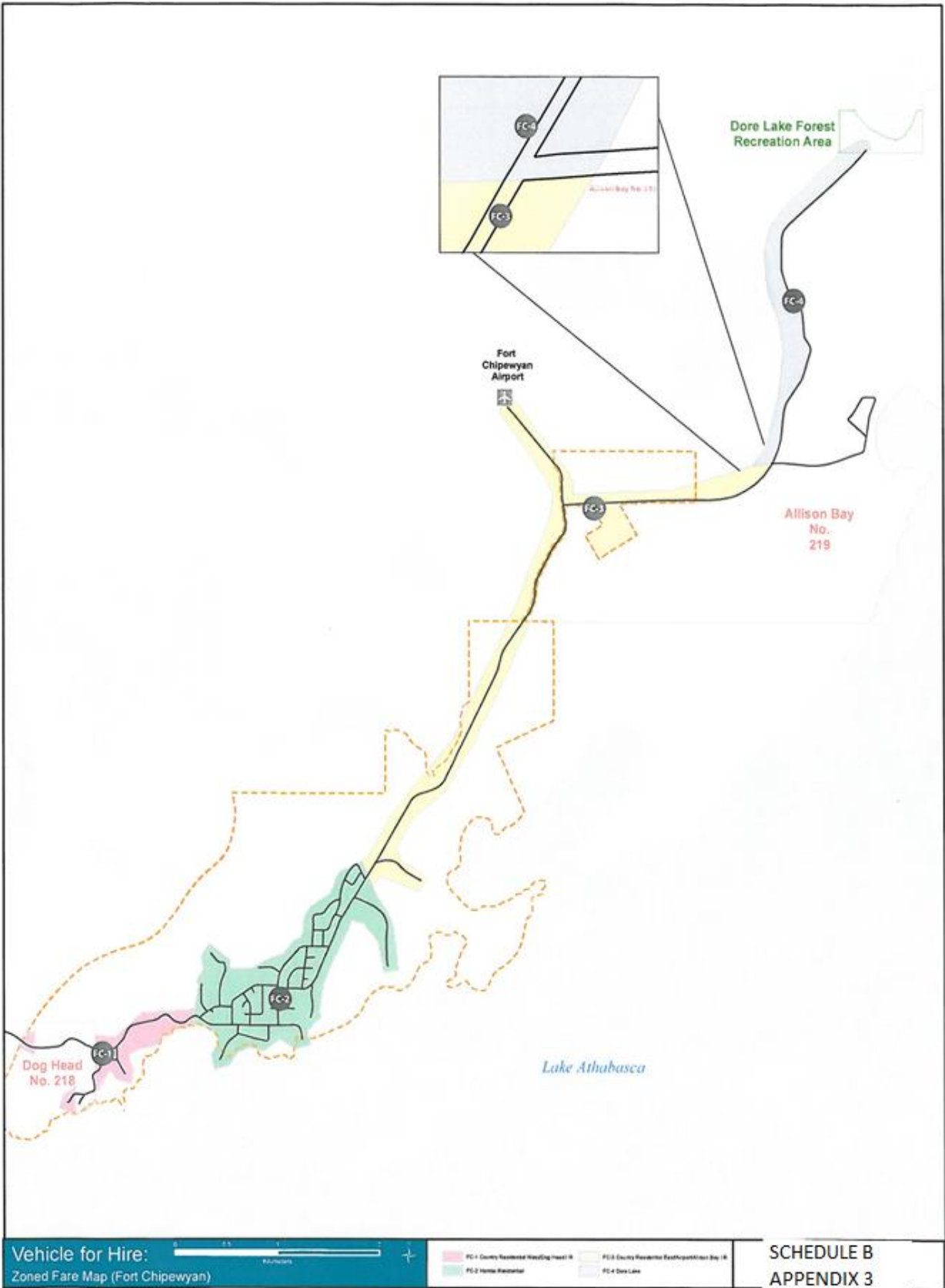
Zone	A	B	C	D	E	F
	Meter Rate each 52m	Average route Distance in zone (m)	Meter Rate Units	Cost of Zone (\$)	Cumulative Zone Cost (\$)	Total Cost (\$)
	As Set	As Measured	$C = B/52$	$D = A * C$	E= Sum of A for this and all zones crossed	F = Flag Cost + E
AZ-1	0.1	849	16.3269	1.63	1.63	5.43
AZ-2	0.1	859	16.5192	1.65	3.28	7.1
AZ-3	0.1	1223	23.5192	2.35	5.63	9.43

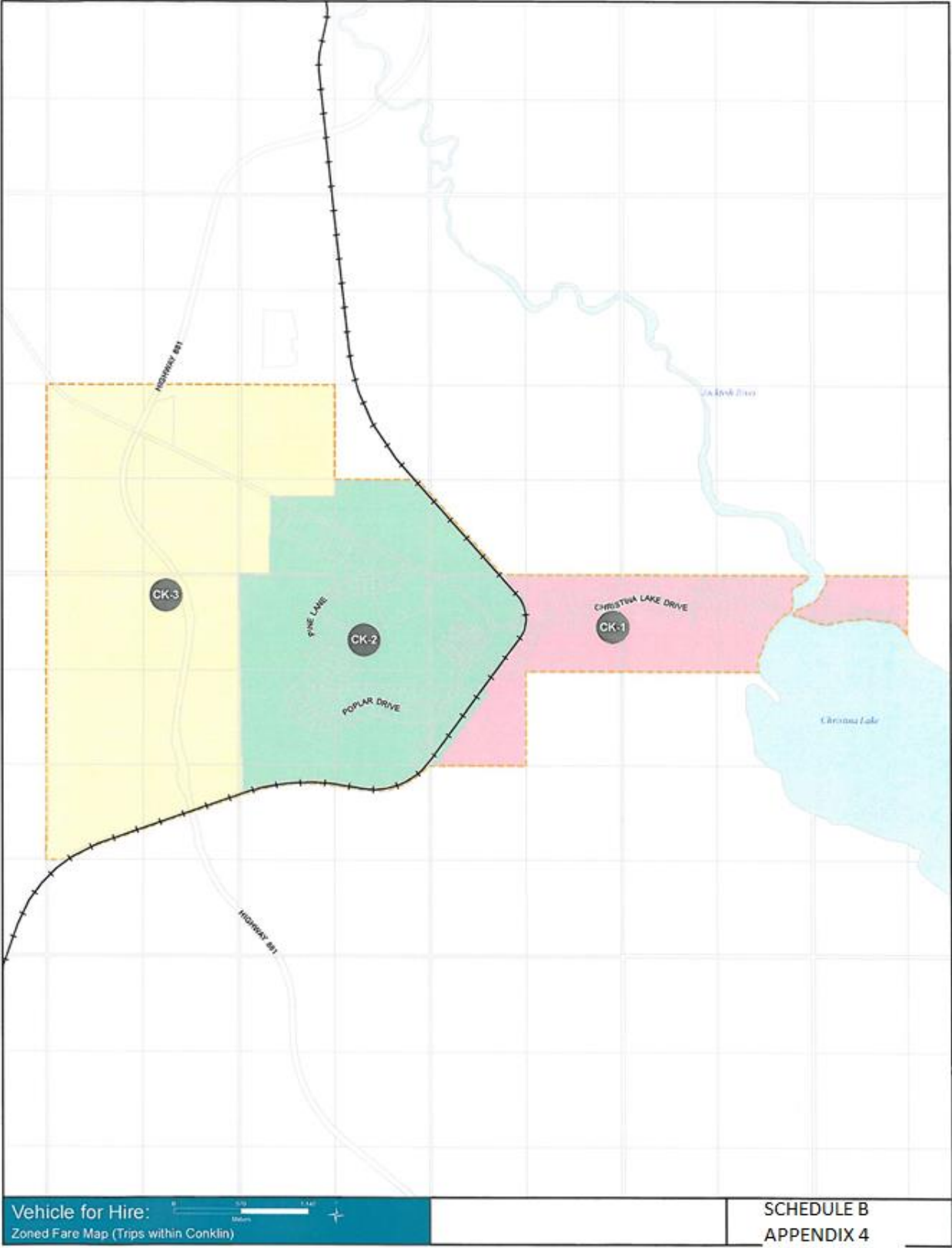
Zone	A	B	C	D	E	F
	Meter Rate each 52m	Average route Distance in zone (m)	Meter Rate Units	Cost of Zone (\$)	Cumulative Zone Cost (\$)	Total Cost (\$)
	As Set	As Measured	$C = B/52$	$D = A * C$	E= Sum of A for this and all zones crossed	F = Flag Cost + E
CK-1	0.1	2091	40.2115	4.02	4.02	7.82
CK-2	0.1	967	18.5962	1.86	5.88	9.68
CK-3	0.1	2568	49.3846	4.94	10.82	14.62

- 9. All rates recommended by the Chief Taxi Inspector in accordance with Schedule B shall be rounded off to the nearest multiple of \$1.00.
- 10. The maximum service charge a passenger may be charged for a point of sale transaction is \$1.00 and no minimum or maximum fare charged amount may be enforced.
- 11. Upon proof the passenger is over sixty-five (65) years old, a ten (10) percent discount may be applied to the Vehicle for Hire fare.









FINES AND PENALTIES (BL 14/038)

Schedule C

Section	Offence	Fine
10(a)	Brokerage fail to post bulletin within Brokerage Premises	\$250.00
12(a)	Operate a Vehicle for Hire without valid Chauffeur's Permit	\$1,000.00
12(b)	Cause or permit a person to operate Vehicle for Hire without valid Chauffeur's Permit	\$1,000.00
13	Operate Vehicle for Hire contrary to restrictions or conditions placed on Chauffeur's Permit	\$1,000.00
14(a)	Fail to display Chauffeur's Permit	\$200.00
14(b)	Fail to show Chauffeur's Permit upon request	\$200.00
16	Fail to return Chauffeur's Permit to Chief Taxi Inspector	\$500.00
21	Operate, cause or permit Operation of Motor Vehicle without Vehicle for Hire Licence	\$1,000.00
22	Operate, cause or permit operation of Vehicle for Hire contrary to restrictions or conditions	\$1,000.00
23(a)	Fail to display Vehicle for Hire Licence	\$200.00
23(b)	Fail to show Vehicle for Hire Licence upon request	\$200.00
25	Fail to return Vehicle for Hire Licence to Chief Taxi Inspector	\$200.00
29	Conduct Brokerage Operations without valid Brokerage Licence	\$1,000.00
30	Conduct Brokerage Operations contrary to restrictions or conditions	\$1,000.00
31	Fail to display Brokerage Licence on Brokerage premises clearly visible to all Drivers	\$500.00
33.1	Fail to return Brokerage Licence to Chief Taxi Inspector	\$200.00
33.3	Fail to show Brokerage Licence to upon request	\$200.00
34(a)	Independent Driver Owner operate Motor Vehicle For Hire without valid Independent Driver Owner Licence	\$1,000.00
34(b)	Independent Driver Owner allow other person to operate Motor Vehicle For Hire	\$1,000.00
35	Independent Driver Owner operate Motor Vehicle For Hire contrary to restrictions or conditions	\$1,000.00
36	Independent Driver Owner fail to display Independent Driver Owner Licence	\$200.00
39	Fail to return Independent Driver Owner Licence to Chief Taxi Inspector	\$500.00

Section	Offence	Fine
41	Fail to show Independent Driver Owner Licence	\$200.00
54	Fail to maintain Vehicle for Hire or Courtesy Vehicle in good repair	\$200.00
55(a)	Vehicle for Hire not equipped with approved digital video recorder camera	\$500.00
55(b)	Brokerage/Independent Driver Owner/Driver fail to comply with privacy legislation	\$500.00
55(c)	Operate Vehicle for Hire without digital video recorder camera in operation in accordance with Mechanical Fitness Regulations	\$500.00
55(d)	Digital video recorder camera not in operation while Vehicle for Hire Is Operating	\$500.00
55(e)	Operate Vehicle for Hire without approved decal	\$500.00
55(f)	Fail to produce information captured by digital video recorder camera	\$500.00
55(g)	Obstruct or obscure view or sound reception of digital video recorder camera	\$500.00
56(a)	Vehicle for Hire not equipped with approved GPS	\$500.00
56(b)	Brokerage fail to track Vehicle for Hire with GPS	\$500.00
56(c)	Independent Driver Owner fail to have GPS tracked by third party	\$500.00
56(d)	Operate Vehicle for Hire without GPS in operation in accordance with Mechanical Fitness Regulations	\$500.00
56(e)	GPS not in operation while Vehicle for Hire is Operating	\$500.00
57	Vehicle for Hire or Courtesy Vehicle not equipped with winter tires	\$200.00
60	Taxi or Accessible Taxi not equipped with child car seat anchoring device	\$200.00
66	Advertising or other thing affixed to Limousine	\$200.00
68(a)	Fail to have Taxi Meter tested and inspected for accuracy	\$1,000.00
69(b)	Use defective Taxi Meter	\$1,000.00
75(a)	Inspection by non-licensed Mechanic	\$1,000.00
75(b)	Cause or permit inspection by non-licensed Mechanic	\$1,000.00
75(c)	Obstruct or interfere with inspection	\$1,000.00
76(b)	Fail to produce Vehicle Inspection Certificate	\$500.00
77(a)	Fail to take most economical route	\$500.00
77(b)	Driver fail to maintain record of each trip	\$200.00
77(c)	Driver fail to check vehicle for/deal with passenger personal property	\$200.00
77(d)	Driver fail to be professional and courteous	\$200.00

Section	Offence	Fine
77(e)	Driver fail to be neat and clean in person and dress	\$200.00
77(f)	Driver fail to promptly attend to passenger pickups	\$200.00
77(g)	Driver fail to supply a passenger with legible receipt	\$500.00
77(h)	Driver fail to take proper care of/convey/deliver baggage and personal property given to him as directed	\$200.00
77(i)	Driver fail to notify Chief Taxi Inspector within 7 days of a change of address	\$500.00
77(j)	Driver fail to advise passenger of option charges/apply option selected by passenger	\$500.00
77(k)	Driver fail to provide passengers with proper change	\$200.00
77(l)	Driver fail to provide Electronic Payment System as a payment option	\$500.00
78(a)	Driver consume food or beverage while Vehicle for Hire in motion with one or more passengers	\$200.00
78(b)	Driver smoke/use tobacco or non-tobacco product in Motor Vehicle	\$200.00
78(c)	Driver play radio or other sound emitting device with one or more passengers in Motor Vehicle	\$200.00
78(d)	Loiter or cruise on Urban Service Area Highway soliciting passengers	\$200.00
78(e)	Carry passengers in excess of number stipulated by the manufacturer of Motor Vehicle	\$200.00
78(f)	Driver take on additional passengers when not requested by a passenger	\$500.00
78(f)(i)	Driver fail to reset Taxi Meter at point where passenger is dropped off	\$500.00
78(f)(ii)	Driver fail to charge set fare for zones travelled in	\$500.00
78(g)	Driver demand unauthorized payment	\$500.00
78(h)	Driver demand unauthorized payment for assistance or additional service provided to person with disability	\$500.00
78(i)	Driver refused to give receipt when requested by the passenger	\$200.00
78(j)	Permit passenger to enter or leave Motor Vehicle while in motion	\$200.00
78(k)	Use cellular telephone or other device in hands-free mode while transporting passenger	\$200.00
78(l)	Collect fare or give change while Motor Vehicle in motion	\$200.00
78(m)	Driver vision obstructed	\$200.00
78.1	Operate Vehicle for Hire for more than 16 hours in any consecutive 24 hour period	\$500.00
79(a)	Unauthorized refusal of service by Driver	\$500.00

Section	Offence	Fine
81(a)(i)	Failure to have valid Mechanical Inspection Certificate in Motor Vehicle	\$200.00
81(a)(ii)	Fail to have valid Meter Accuracy Certificate in Motor Vehicle	\$200.00
81(a)(iii)	Failure to have valid Vehicle Inspection Certificate in Motor Vehicle	\$200.00
81(a)(iv)	Driver of Taxi or Accessible Taxi fail to have valid Airport Endorsement Permit in Motor Vehicle	\$200.00
81(b)	Driver of Taxi or Accessible Taxi fail to charge prescribed fare displayed on Taxi Meter	\$1,000.00
82(a)	Operate Taxi or Accessible Taxi without operating Taxi Meter	\$1,000.00
82(b)	Operate Taxi or Accessible Taxi with Taxi Meter not in compliance with Bylaw	\$1,000.00
82(c)	Operate Taxi or Accessible Taxi without rates displayed	\$200.00
83(a)(i)	Driver of Limousine fail to have valid Mechanical Inspection Certificate in Limousine	\$200.00
83(a)(ii)	Driver of Limousine fail to have valid Vehicle Inspection Certificate in Limousine	\$200.00
83(a)(iii)	Driver of Limousine fail to have valid Airport Endorsement Permit in Motor Vehicle	\$200.00
83(c)	Driver of Limousine make appointment preventing Driver from fulfilling it	\$200.00
83(d)	Driver of Limousine fail to charge prescribed limousine rate	\$1,000.00
83(e)	Driver of Limousine fail to keep daily Trip Sheet	\$500.00
84(a)	Driver of Limousine stand Limousine in Taxi Stand	\$200.00
84(b)	Driver of Limousine stand Limousine in public parking lot while not under hire	\$200.00
84(c)	Driver of Limousine pick up passenger(s) not Previously Arranged	\$200.00
84(d)	Driver of Limousine soliciting passenger(s)	\$200.00
85(a)(i)	Driver of Shuttle fail to have valid Mechanical Inspection Certificate in Shuttle	\$200.00
85(a)(ii)	Driver of Shuttle fail to have written record of current contract while under hire	\$200.00
85(a)(iii)	Driver of Shuttle fail to have valid Vehicle Inspection Certificate in Shuttle	\$200.00
85(a)(iv)	Driver of Shuttle fail to have valid Airport Endorsement Permit in Motor Vehicle	\$200.00

Section	Offence	Fine
85(c)	Driver of Shuttle make appointment preventing Driver from fulfilling it	\$200.00
85(d)	Driver of Shuttle fail to keep a Trip Sheet	\$500.00
85(e)	Driver of Shuttle fail to turn over Trip Sheet(s) to Brokerage at conclusion of work day	\$200.00
86(a)	Driver of Shuttle stand Shuttle in Taxi Stand	\$200.00
86(b)	Driver of Shuttle stand Shuttle on highway while not under hire	\$200.00
87(a)	Brokerage fail to ensure Vehicle for Hire is in compliance with Bylaw	\$1,000.00
87(b)	Brokerage fail to ensure Person operating Vehicle for Hire has valid Chauffeur's Licence	\$1,000.00
87(c)	Brokerage fail to ensure Vehicle for Hire Licence is in Vehicle for Hire	\$1,000.00
87(d)	Brokerage fail to ensure Mechanical Inspection Certificate is in Vehicle for Hire	\$1,000.00
87(e)	Brokerage fail to ensure valid Vehicle Inspection Certificate is in Vehicle for Hire	\$1,000.00
87(f)	Brokerage fail to ensure Taxi or Accessible Taxi has sealed Taxi Meter	\$1,000.00
87(g)	Brokerage fail to ensure Taxi or Accessible Taxi charges specified fares	\$1,000.00
87(h)	Brokerage fail to ensure Limousine charges specified fares	\$1,000.00
87(i)	Brokerage fail to have road supervisor	\$1,000.00
88(a)	Brokerage fail to post Brokerage Licence	\$200.00
88(b)	Brokerage fail to post terms and conditions imposed on Brokerage Licence	\$200.00
89(a)	Brokerage fail to maintain Brokerage premises	\$200.00
89(b)	Brokerage fail to inform Chief Taxi Inspector of all trade names used by Brokerage Operations	\$500.00
89(c)	Brokerage fail to immediately notify Chief Taxi Inspector when Vehicle for Hire ceases to be affiliated with Brokerage	\$500.00
89(d)	Brokerage fail to maintain up to date list of Vehicle for Hire Drivers affiliated with Brokerage/Fail to provide Chief Taxi Inspector or Peace Officer with list on demand	\$1,000.00
89(e)	Brokerage fail to maintain up to date list of affiliated Vehicle(s) for Hire with Airport Endorsement permit/Fail to provide Chief Taxi Inspector or Peace Officer with list on demand	\$1,000.00

Section	Offence	Fine
89(f)	Brokerage fail to adhere to approved Colour Scheme	\$500.00
89(g)	Brokerage fail to install GPS/camera	\$500.00
89(h)	Brokerage fail to provide dispatch services on continuous basis or as required by Chief Taxi Inspector	\$500.00
89(i)	Brokerage fail to provide training to affiliated Drivers	\$1,000.00
89(j)	Brokerage fail to provide services requested by passenger	\$500.00
89(k)	Brokerage fail to provide passenger with same Vehicle for Hire agreed to	\$500.00
89(l)	Brokerage fail to retain all Trip Sheets of affiliated Drivers for 12 months/make Trip Sheets available for inspection	\$500.00
89(m)	Brokerage fail to deliver service requests from call centre in Municipality	\$500.00
89(n)	Brokerage fail to process all POS in Canada	\$500.00
89(o)	Brokerage fail to abide by Schedule “B”	\$500.00
90(a)	Brokerage fail to keep/retain records for 90 days	\$500.00
91(a)	Brokerage fail to keep list of complaints received	\$500.00
91(b)	Brokerage fail to give list of complaints to Chief Taxi Inspector /Peace Officer on Demand	\$500.00
91(c)	Brokerage fail to advise Chief Taxi Inspector of investigation by Peace Officer	\$500.00
92	Independent Driver Owner cause other Person to operate a Vehicle for Hire	\$500.00
93(a)	Independent Driver Owner fail to hold valid Chauffeur’s Permit	\$500.00
93(b)	Independent Driver Owner fail to hold valid Vehicle for Hire Licence	\$500.00
93(c)	Independent Driver Owner fail to hold Independent Driver Owner Licence	\$500.00
93(d)	Independent Driver Owner not Owner /lessee of Vehicle for Hire	\$200.00
93(e)(i)	Independent Driver Owner fail to have communications system in Vehicle for Hire	\$500.00
93(e)(ii)	Independent Driver Owner Vehicle for Hire not marked or painted with approved Colour Scheme	\$500.00
93(e)(iii)	Independent Driver Owner Vehicle for Hire not equipped with GPS/camera	\$500.00
93(f)	Independent Driver Owner not knowledgeable/trained in use of equipment	\$1,000.00

Section	Offence	Fine
93(g)	Independent Driver Owner fail to provide services requested by passenger	\$500.00
93(h)	Independent Driver Owner dispatch other Vehicle for Hire	\$500.00
93(i)	Independent Driver Owner fail to retain all Trip Sheets for 12 months/make Trip Sheets available for inspection	\$500.00
94	Independent Driver Owner fail to keep/retain records for 90 days	\$500.00
95(a)	Independent Driver Owner fail to keep list of complaints received	\$500.00
95(b)	Independent Driver Owner fail to give list of complaints to Chief Taxi Inspector /Peace Officer on demand	\$500.00
95(c)	Independent Driver Owner fail to notify Chief Taxi Inspector of investigation by Peace Officer	\$500.00
97	Interfere with Peace Officer	\$500.00
98	Driver fail to produce documents to Peace Officer	\$200.00
103	Operate/Cause/Permit operation of Vehicle for Hire while Vehicle for Hire Licence suspended	\$1,000.00

All offences under this Bylaw for which no fine is specified in this Schedule “C” shall be a minimum of \$200.00.