

FORT CHIPEWYAN WATER TREATMENT PLANT UPDATE

November 6, 2025 – 12:00 p.m.

Current situation

Crews completed flushing the water distribution system yesterday. Water samples will be collected today and tomorrow for comprehensive testing.

The Boil Water Advisory and Water Conservation Advisory remain in effect until compliant test results are received. It typically takes a few days for test results to become available. Alberta Health Services determines when the Boil Water Advisory will be lifted based on the test results.

We expect this to be the last update until test results are received. The next update is expected to be shared on Nov. 9 or 10. All updates continue to be posted at rmwb.ca/waterupdate.

Why does water testing need to be done after flushing?

Water testing is completed by third parties to ensure the water meets the Canadian Drinking Water Quality Guidelines. Many of these tests need to be shipped to other parts of the province for processing, which increases the time it takes to get results.

Water bleeders should be turned on to help prevent freezing. If you need assistance, please contact Pulse at 780-743-7000 or 1-800-973-9663 and a crew member will go out to assist.

Two cases of bottled water per household will be available for pick up at the Municipal Contact Office from 9 a.m. to 4 p.m. (closed from 12-1 p.m. for lunch).

Support students by recycling bottles

If you have empty water bottles, please consider supporting students by donating them.

Bottles can be dropped off at ACDS from 9 a.m. – 2 p.m. on weekdays. They can also be dropped off at the K'ai Taile Market every Friday starting November 7, from 1 – 3 p.m. Visit K'ai Taile Market's Facebook page for more details on their bottle donation.



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Boil water for at least one minute

If you use the municipal drinking water system in Fort Chipewyan, bring tap water to a rolling boil for **at least one minute** before consumption, including:

- drinking
- brushing teeth
- cleaning raw foods
- preparing infant formula or juices
- providing water to pets
- making ice

When boiling water, **never leave pots or kettles unattended**. This can become a fire hazard or a risk to children being injured from scalding water or surfaces.

Any surfaces that touch food—such as dishes, counters, and cutting boards—must be washed with soap and water, rinsed, and then sanitized. It is safe to use a dishwasher on either high-heat setting or the sanitize cycle.

What can I use un-boiled tap water for during a Boil Water Advisory?

As long as you are not consuming un-boiled tap water, you can use it for regular activities, like flushing toilets, cleaning, showering and washing clothes.

If you have any issues with cloudy or murky water, you should run your cold taps for 15 minutes. If the problem continues, please contact Pulse at 780-743-7000 or 1-800-973-9663 or online at rmwb.ca/pulse.

More information

The Municipality has been in regular communication with all three Nations, community organizations, Alberta Health Services and other government agencies.

Regular updates on the Fort Chipewyan Water Treatment Plant will continue to be shared as required. All updates and copies of the Boil Water Advisory can be found at rmwb.ca/waterupdate and at the Municipal Contact Office.

The next update will be available once test results are received, which is expected to be on Nov. 9 or 10.

