



The Insider, April 13

Find out what's new at the RMWB on April 13, 2026

Celebrating National Pet Day with our staff

April 11 marked **National Pet Day**, and staff across the organization helped us celebrate in the best way possible—by sharing photos of their beloved furry (and not-so-furry) friends!

This year's celebration showcased just how much our pets mean to us. From dogs and cats to more unique companions, our staff pets brought smiles, laughter, and plenty of personality to our feeds.

Whether they're loyal walking buddies, unofficial home-office coworkers, or experts in stress relief, our pets play an important role in our everyday lives. Thank you to everyone who took the time to share a glimpse into life outside of work and help us make National Pet Day such a fun success.

📷 Be sure to check out the full gallery of staff submissions and enjoy meeting the pets that keep us company, motivate us, and brighten our days.

This week, we'll draw three random winners from the list of staff who submitted photos - stay tuned to meet them in next week's edition of The Insider!

Upcoming changes to the Computerized Maintenance Management System

The Asset Management team will be implementing a new Computerized Maintenance Management System (CMMS), **PSD Citywide**, which will replace 11 existing systems currently used across the organization.

The initial rollout will focus on operational, asset-owning departments and will take place in six-month phases, beginning in late April. The first phase will include UGS & Facilities, followed by Water, Parks, Wastewater, and Roads.

Vendor-led training will be provided in Q2, along with a train-the-trainer approach to support learning at the team level. A member of the Asset Management team will connect directly with departments affected by the change.

Once implemented, PSD Citywide will serve as the single source of truth for maintenance and asset data. Please note that organization-wide ticketing is out of scope for this phase and will be addressed in a future rollout.

For more information, contact Asset Management at AssetManagement@rmwb.ca.

National Public Safety Telecommunicators Week runs until April 19

It's National Public Safety Telecommunicators Week, April 12 -19, held in honour of the people who work behind the scenes to ensure public safety by answering emergency calls, dispatching emergency responders and equipment during a crisis, and rendering life-saving assistance to 911 callers.

Check out this short video about the incredible work they do - and join us in saying thank you!

Highlight on People Changes

Closing the case and opening a new chapter

Last week, Legal Services said farewell to **Susan Trylinski**, director, as she embarks on her next chapter in Calgary. Christine Smith has stepped in as acting director at this time.

Best of luck, Susan!

Please continue to send all requests for legal support to LegalServices.NewRequests@rmwb.ca.

Closing the ledger on a 16-year career with the RMWB

After 16 years of dedicated service, **Christine Arnold**, supervisor, Corporate Services, is retiring!

Please join the Corporate Services team on April 30 at 2:30 p.m. in Jubilee Centre, rooms 206 & 207, as we come together to wish Christine all the very best in her retirement and thank her for her many contributions.

Check out April's edition of My Wellness Connection

This month's spotlight focuses on **gratitude**.

Gratitude is about noticing and appreciating what we already have. When we feel grateful, it can bring joy, wonder, fulfillment and peace. Some people find it easy to feel grateful, while others may focus more on what's missing.

But gratitude isn't something you either have or don't have, it's a skill we can all learn and develop with practice.

Learn how to practice gratitude every day in April's edition of [My Wellness Connection](#).

Staff snapshots: Where we are & what we're up to

WWTP hosts Keyano's Environmental Technology students

Every year, the Wastewater Treatment Plant (WWTP) hosts a tour of the facility for the students of Keyano, enrolled in the Environmental Technology program.

This helps to give them a real-life learning activity for the Water Quality course. Students visited the UV building, outside at the primary tanks, inside headworks and a group snap outside of the front entrance.

From our workplace to the Wood Buffalo Food Bank

Many thanks from Mayor Bowman and the Wood Buffalo Food Bank to all those who participated in March's food drive.

Your generosity is greatly appreciated!

Contact us

For questions and concerns, contact TheInsider@rmwb.ca.

For previous editions of The Insider, visit the archive on rmwb.ca/staff.