

FORT CHIPEWYAN WATER TREATMENT PLANT UPDATE

November 4, 2025 – 11:30 a.m.

Current situation

Crews are starting to flush the water distribution system. This process will take a few days to complete and is being done in sections to prevent draining the water reservoir too quickly. After flushing is complete, comprehensive testing must be done before regular water service can be restored.

The Boil Water Advisory and Water Conservation Advisory will remain in effect while the water distribution is flushed and more testing is done. At this time, we estimate the advisories could be lifted between Nov. 10-14, but this timeline can change based on what operators are seeing at the plant.

Starting Wednesday, pick up bottled water at the Municipal Contact Office

Starting Wednesday, November 5, two cases of bottled water per household will be available for pick up at the Municipal Contact Office from 9 a.m. to 4 p.m. (closed from 12-1 p.m. for lunch). Bottled water will no longer be available at Mamawi Hall.

Today (Nov. 4), bottled water can continue to be picked up at Mamawi Hall from 10 a.m. – 6 p.m.

What does flushing the water distribution system mean?

Flushing means cleaning the pipes by increasing the flow of water to remove sediment and other built-up material.

Tap water will continue to be available during flushing. You may notice the water pressure and appearance fluctuating at times as well as a stronger than normal chlorine smell. Chlorine is used normally in the water treatment process and will evaporate while boiling tap water.

When flushing begins, you may see crews opening fire hydrants as part of the flushing process.

Water bleeders should be turned on to help prevent pipes from freezing. If you need assistance, please contact Pulse at 780-743-7000 or 1-800-973-9663 and a crew member will go out to assist.



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Support students by recycling bottles

If you have empty water bottles, please consider supporting students by donating them. Bottles can be dropped off at ACDS from 9 a.m. – 2 p.m. on weekdays. They can also be dropped off at the K'ai Taile Market every Friday starting November 7, from 1 – 3 p.m. Visit K'ai Taile Market's Facebook page for additional details on their bottle donation.

Boil water for at least one minute

If you use the municipal drinking water system in Fort Chipewyan, bring tap water to a rolling boil for **at least one minute** before consumption, including:

- drinking
- brushing teeth
- cleaning raw foods
- preparing infant formula or juices
- providing water to pets
- making ice

When boiling water, **never leave pots or kettles unattended**. This can become a fire hazard or a risk to children being injured from scalding water or surfaces.

Any surfaces that touch food—such as dishes, counters, and cutting boards—must be washed with soap and water, rinsed, and then sanitized. It is safe to use a dishwasher on either high-heat setting or the sanitize cycle.

What can I use non-boiled tap water for during a Boil Water Advisory?

As long as you are not consuming non-boiled tap water, you can use it for regular activities, like flushing toilets, cleaning, showering and washing clothes.

Regular updates and more information

The Municipality continues to be in regular communication with all three Nations, community organizations, Alberta Health Services and other government agencies.

Regular updates on the Fort Chipewyan Water Treatment Plant will continue to be shared. All updates and copies of the Boil Water Advisory can be found at rmwb.ca/waterupdate and at the bottled water pick-up area.

The next update will be available in the afternoon, on November 5.