

# ANZAC

## COMMUNITY EMERGENCY MANAGEMENT PLAN



March 2025



REGIONAL MUNICIPALITY  
OF **WOOD BUFFALO**

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## Introduction

This Community Emergency Management Plan (CEMP) is an annex to the Regional Emergency Management Plan (REMP). The CEMP informs the emergency management pillars of preparedness and response in emergencies. Every emergency is unique; as a result, plans may be adjusted according to the specific needs of the incident.

While this Community Emergency Management Plan (CEMP) has identified the top three hazards for Anzac, it is essential to recognize that other emergencies may arise. The community may experience egress scenarios where Highway 881 has been impacted by collisions, bridge integrity issues, or rail incidents. The CEMP serves as a tool to support responders in evacuation efforts and ensuring the safety of residents during any emergency event.

## Community Information

The hamlet of Anzac is on the eastern shore of Gregoire Lake in the southern region of the Municipality. It is located approximately 45 kilometers southeast of Fort McMurray and can be accessed via Highway 881. Anzac is home to the Willow Lake Métis Nation, and neighbors the communities of Fort McMurray First Nation #468 and Gregoire Lake Estates. According to the 2021 census, there are 568 Anzac residents.

Community services include a volunteer fire department, the Anzac Recreation Centre, outdoor recreation facilities, local restaurants, stores, two schools, and daycare. Industrial partners in proximity to Anzac include CN Rail, CNOOC Long Lake as well as others.

## Acknowledgements

The RMWB thanks the many community partners and organizations that have played an essential role in the development of this Community Emergency Management Plan.

Through active involvement, including community engagement and collaborative sessions, these contributors have enabled the development of this living plan to support emergency events.

This plan will continue to be updated as required. Please contact the RMWB Emergency Management department if there are additions or changes that should be considered.

Thank you for your support and for helping to create a plan that we can all rely on in times of need.

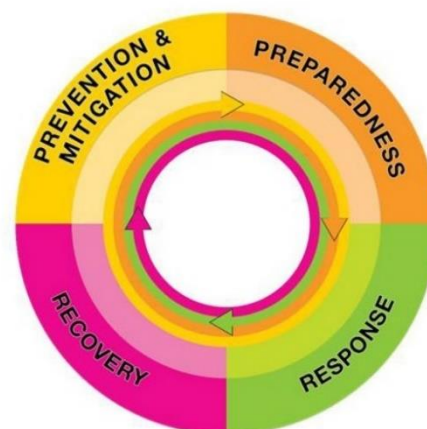


## Risk Analysis

A hazard and risk vulnerability assessment (HRVA) was completed in 2020, the full assessment is available in the REMP. The HRVA identifies risks in the region, their likelihood, and their severity should they occur.

Through this work three top hazards were identified for each community in the RMWB.

All neighbourhoods and communities in the region have their own unique hazards. For Anzac, the top three hazards are: **Wildfire, Dangerous Goods Release and Air Contamination.**



| Risk/Hazard event       | Severity | Likelihood | Climate Change Influence on likelihood |
|-------------------------|----------|------------|--|
| Wildfire                | Major    | High       | Increasing                             |
| Dangerous Goods Release | Moderate | Moderate   | N/A                                    |
| Air Contamination       | Minor    | High       | N/A                                    |

## Early Notification

When an emergency happens, the public will be notified. The RMWB Crisis Communication Plan (CCP) details activities required for quick and effective notification, including:

- Sharing information about the emergency in a timely, accurate, and accessible manner.
- Being the trusted source for information relating to the emergency.
- Issuing Alberta Emergency Alerts (AEA) if immediate action is required to prevent loss of life.
- Communicating with target audiences - using news releases, local new sources, social media, and text or email notifications.



Be aware and stay informed by following official and trusted channels:

- Website - [RMWB.ca](https://rmwb.ca)
- Municipal Twitter or Facebook: @rmwoodbuffalo
- Download the Alberta Emergency Alert App
- Follow local media sources



## Evacuation Plan

Evacuation may be for parts of the community or for the entire community. Evacuation planning requires a level of flexibility for emergency responders when enacting a plan.

The goal in evacuation planning is to ensure the safe and coordinated evacuation of the area that is under imminent threat or to allow response efforts to safely occur.

### Know the difference between Evacuation Alert and Evacuation Order

| <b>EVACUATION ALERT</b><br>   | <b>EVACUATION ORDER</b><br>  |
|--|---|
|  <b>Be ready to leave on short notice</b><br><br> <b>Have your grab-and-go bags ready</b> |  <b>You are at risk - leave now</b><br><br> <b>Follow direction of local authorities</b> |

### Evacuation Alerts

Receiving an Evacuation alert means **it is time to get ready**. It warns the public of a potential or current threat. An evacuation alert may be upgraded to an evacuation order. If an alert is issued, impacted residents should prepare to evacuate by gathering emergency documents, supplies and essential valuables.

Additionally, if you choose to self-evacuate without an official evacuation order, be aware that doing so may have potential implications for your employment, including being deemed absent without authorization. It is important to consider these risks and consult with your employer before making such a decision.

During the alert phase **no evacuation supports will be provided** for individuals choosing to evacuate themselves ahead of an official order.





## Evacuation Orders

When an evacuation order is issued, **it is time to go**. Residents are required to leave the area immediately. Any individuals who remain in the affected area do so at their own risk.

If conditions become unsafe, emergency responders may be unable to provide aid, as their safety cannot be unduly compromised. No additional resources, services or supplies will be provided, and you will be responsible for their own safety and survival. In most cases, regular services such as water, sewer, power, gas and garbage collection will be unavailable.

### Evacuation Order Plan

- If you do not need transportation, you can evacuate from Anzac to **anywhere** outside of the evacuation zone i.e. family, friend, or insurance provided accommodation.
- Evacuees can register for Provincial supports through the My Alberta Emergency Registration System (MAERS)
- Evacuees requiring municipally provided accommodation **MUST** attend a designated registration center, where accommodation will be assigned

### Evacuation Order Transportation Plan

- If you require transportation during the evacuation, bussing will be available.
- Muster Point for bussing transportation is at the Anzac Recreation Centre - **237 Stony Mountain Road**
- Buses will take evacuees to the Registration Center.
- Community sweeps may be conducted for residents

### Evacuation Order Routes

**PRIMARY:** Stony Mountain Road to Hwy 881

**SECONDARY:** Stony Mountain Road to Singer Drive. Travel on Singer Drive to Hwy 881. \*

- \*Direction of travel will be determined based on safety considerations.
- \*Traffic control plans such as security stops and wayfinders will be put in place to support safe evacuation of the community.

**Evacuation Order Muster Point:** Anzac Recreation Centre - 237 Stony Mountain Road

**EMERGENCIES HAPPEN...**

THIS PROPERTY IS UNDER AN EVACUATION ORDER

**EVACUATION INFORMATION**

Scan the QR code or visit [rmwb.ca/evacuation](https://rmwb.ca/evacuation) for all evacuation information and updates

And when they do, information can change quickly.

The RMWB's QR Code tool will keep citizens and emergency responders informed while on the go. A simple scan of the QR code, from any device, will direct you to the RMWB's Evacuation Information page.

The QR code may also serve as an identifier for residences that have already been attended by emergency responders during an evacuation.

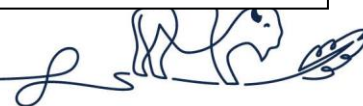
The evacuation page provides current and accurate information about the incident, as well as information on where residents can go if they need supports.

Emergency responders can also provide residents with conveniently sized evacuation QR codes to keep with them as they leave an impacted area.

**WHEN IT'S TIME TO GO, BE IN THE KNOW.**

### Evacuation Order Process

- AEA will be issued – **it is time to go!**
- First responders may conduct door knocking to ensure all impacted areas are vacated.
- Yellow notices will be affixed to dwellings as they are cleared by official responders
- Evacuation QR code linking to RMWB Evacuation page will be activated with specific instructions for evacuees
- Security checkpoints may be established to control access to evacuated areas



## Emergency Social Services (ESS)

Residents are encouraged to be prepared and resilient during emergencies and should have an [emergency plan](#) and an [emergency kit](#) with essential items.

Preferred solutions for short-term accommodation are outlined below:



- A destination of your own choice (relatives, friends, etc.)
- A destination approved by your insurer (Review current homeowner or tenant insurance policy for displacement clause)
- An accommodation site assigned by the Municipality (hotel, motel, or group lodging facility). If you require accommodation support, you must register in person at a designated Evacuation Registration Centre.
- The Municipality does not provide direct financial support to evacuees. These may be available through the province, your insurance provider, or other agencies.

**Emergency Social Services (ESS)** provides basic supports for residents displaced by emergencies or incidents in the Municipality. ESS may be activated at the muster point if the intended period of evacuation is relatively short. For incidents that may require a longer evacuation time, Registration Centers will be set up at locations in a “safe zone.”



## Registration Process

The Registration process may take time. **If you require municipal ESS supports**, such as lodging or food, you must register at a physical registration centre. Registration centres are established by the RMWB to support residents under an evacuation order with emergency necessities.

Individuals who do not require ESS supports, are encouraged to register with the province through [MyAlberta Emergency Registration System](https://www.alberta.ca/my-alberta-emergency-registration-system) (MAERS) [www.emergencyregistration.alberta.ca](https://www.emergencyregistration.alberta.ca)

### *Register with the province*

Albertans can register with MAERS from any location using their cell phone, computer or tablet.

### *Contact your tenants and/or home insurance*

If you are under an evacuation order, many homeowner's and tenant's insurance policies will cover reasonable additional living expenses for accommodations, meals and other needs. Check with your insurance representative about the specifics of your policy. Keep all receipts for expenses and maintain a detailed log.

### *Keep informed*

Follow the RMWB webpage and social media. If there are other supports provided by other agencies, we will share the information. Contact Service Canada about income support eligibility. Plan for what you will need to return home when the evacuation is lifted.

## Predetermined registration centers

Predetermined registration centers for an Anzac evacuation are outlined below. In some cases, a Registration Centre may adopt a drive-through or in-person registration model. Refer to RMWB News Releases, social media and trusted sources of information for the location of the designated Registration Center.

*If a Registration Centre is needed, potential locations include:*

### **Anzac**

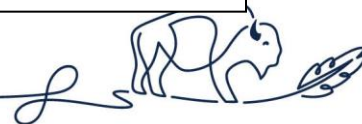
- Anzac Recreation Centre, 237 Stony Mountain Road

### **Fort McMurray**

- MacDonald Island Recreation Centre, 1 C.A. Knight Way
- Frank Lacroix Arena, 155 Beaconwood Road
- Royal Canadian Legion, 9317 Huggard Street
- Centrefire Place, 110 Eymundson Road
- Syncrude Sport and Wellness Centre, 9908 Penhorwood Street

### **South Resources**

- Conklin Multiplex, 244 Father Mercredi Trail





## Vulnerable Persons Registry (VPR)

Knowledge of evacuee demographics allows for appropriate emergency response and support.

To ensure that all individuals are considered when planning for an emergency, the RMWB has developed and implemented a Vulnerable Persons Registry (VPR). The VPR is intended to ensure that those that require additional assistance in evacuation are known. More information on the VPR and evacuation procedures for this population can be found at [www.rmwb.ca/VPR](http://www.rmwb.ca/VPR).

### VPR Process during an Evacuation

1. A VPR team member will contact impacted registrant to determine if they require assistance. If assistance is required, they will be evacuated by an emergency responder.
2. The VPR will be transported to an appropriate accommodation and supported as needed.
3. The VPR will be assisted through the re-entry process. VPR's are often the last to return.

Please note: VPR applications are accepted throughout the year and include a comprehensive onboarding process. New applications will not be processed during active emergency events. Individuals in immediate danger or requiring emergency assistance should call 9-1-1

## Shelter in Place

During certain emergencies, a shelter-in-place order may be the best course of action for public safety. Occasionally an evacuation may cause more danger to residents than sheltering themselves in a safe place.

Shelter-in-place refers to remaining inside your home, school, place of work, or other safe facility, during emergencies because the threat to life safety is less in those locations.

Some shelter-in-place scenarios may include the release of contaminants into the environment, excessive smoke from wildfire, inclement weather, and active aggressors. In general, best practices for sheltering in place include:

- Go indoors immediately and stay inside
- Close and lock all windows and doors
- Use stairs instead of elevators
- Turn off furnaces, hot water heaters, ventilation and air conditioners
- Do not operate kitchen or bathroom vents, clothes dryers or other appliances
- Seal cracks or openings around windows and doors with tape and damp towels
- Remain inside until an all-clear announcement is made

Shelter-in-Place may be the most appropriate measure if an evacuation would expose individuals to more risk, there is a lower risk to health, the situation is dissipating or, if the incident may be stabilized before an evacuation would be complete.



## Infectious Disease Control

In the event of an infectious disease outbreak, the response may be adapted to include recommendations from the Chief Medical Officer of Health for the Province of Alberta. These measures may include:

- Following quarantine protocols
- Social distancing requirements
- Restrictions on gatherings
- Limited access to reception centers (Drive-thru method)
- Reduced bus capacity
- Implemented use of Personal Protective Equipment (PPE) such as face masks

Cooperation with these measures is essential to control the spread of disease and protect the community's health and well-being.



## Anzac MAP



## More Resources

### MyAlberta Emergency Registration System

[emergencyregistration.alberta.ca](https://emergencyregistration.alberta.ca)

### Alberta Wildfire

[alberta.ca/wildfire](https://alberta.ca/wildfire)

### RMWB Emergency Social Services

[rmwb.ca/ess](https://rmwb.ca/ess)

### Regional Emergency Management Plan

[rmwb.ca/rempe](https://rmwb.ca/rempe)

### Emergency Preparedness

[rmwb.ca/emergencypreparedness](https://rmwb.ca/emergencypreparedness)

### Maps and Tools

[rmwb.ca/maps](https://rmwb.ca/maps)

### Resource Offers and Procurement

Only resources ordered by RMWB representatives through the emergency process, including written details, will be considered for compensation.

If you have a resource that may be useful to the situation, call the Pulse at 780-793-7000 or submit a Pulse Ticket ([www.pulse.rmwb.ca](https://www.pulse.rmwb.ca))

Outside of an emergency, regular RMWB procurement practices apply.







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# EMERGENCIES HAPPEN

## Be prepared – Be ready

It may be important to **act fast** in an emergency.  
Think ahead now and reduce stress in urgent situations.

**Stay informed.** Follow the Regional Municipality of Wood Buffalo (RMWB) on social media, or visit [RMWB.ca](http://RMWB.ca).

 [facebook.com/rmwoodbuffalo](https://facebook.com/rmwoodbuffalo)  [@RMWoodBuffalo](https://twitter.com/RMWoodBuffalo)

Scan for more info 

**Review your area's Community Emergency Guide at [RMWB.ca/CEMP](http://RMWB.ca/CEMP)**



## In some emergencies you may need to evacuate. Have supplies to support you and your family for up to 72 hours.



### Prepare a "Go Bag"

#### GENERAL ITEMS

- ☐ Cash, debit, credit cards
- ☐ Important family documents
- ☐ Phone and power cord/bank
- ☐ Medication, medical equipment
- ☐ Clothing
- ☐ Personal hygiene items
- ☐ Spare keys
- ☐ Water / Non-perishable food
- ☐ First aid kit
- ☐ Flashlight, radio

#### SPECIAL ITEMS:

- ☐ Baby food, formula, and supplies
- ☐ Pet food, supplies
- ☐ Children's activities: like books or toys
- ☐ Utensils, plates, cups
- ☐ Basic tools



### Keep your vehicle prepared

Keep the gas tank more than half full. Make sure your vehicle is ready for our changing seasons.

#### THE BASICS:

- ☐ Water
- ☐ Non-perishable bars
- ☐ Blankets & Extra clothing (weather appropriate)
- ☐ Extra shoes or boots
- ☐ Candle in deep can and matches for light and heat
- ☐ Seatbelt cutter
- ☐ First-aid kit
- ☐ Small shovel, scraper and snowbrush
- ☐ Warning light or road flares
- ☐ Battery-powered or crank flashlights/lamps
- ☐ Phone charger
- ☐ Whistle



### Shelter-in-Place

"Shelter-in-place" refers to remaining inside your home, school, or place of work during certain emergencies. Based on the circumstances, emergency officials will let residents know if they should shelter-in-place.



### Make a household emergency plan

Know your contacts. Have a plan for childcare arrangement. Have a list and copy of medical information. Talk with family and others. Write down and exercise your plan at least once a year.



### Vulnerable Persons Registry

Would you need assistance to evacuate? Learn more about the Vulnerable Persons Registry at [rmwb.ca/VPR](http://rmwb.ca/VPR)  
For more information call Pulse: 780-743-7000 or toll-free 1-800-973-9663

**Review your area's Community Emergency Guide at [RMWB.ca/CEMP](http://RMWB.ca/CEMP)**







REGIONAL MUNICIPALITY  
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# EMERGENCIES HAPPEN

## Be prepared for winter hazards

In Wood Buffalo, winter temperatures can fall below  $-40^{\circ}\text{C}$ . Snowstorms, freezing rain, and blizzards can happen. Let's get prepared.

*Protect yourself and others. Know the winter hazards and make a plan.*

**Stay informed.** Follow the Regional Municipality of Wood Buffalo (RMWB) on social media, or visit [RMWB.ca](http://RMWB.ca).

 [facebook.com/rmwoodbuffalo](https://facebook.com/rmwoodbuffalo)
 [@RMWoodBuffalo](https://twitter.com/RMWoodBuffalo)

Scan for more info 

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**Questions? Contact Pulse at 780-743-7000 or 1-800-973-9663**



## Winter driving

Road conditions can change quickly. Make sure your vehicle is in good mechanical condition and has winter tires. If possible, don't drive during storms.

## Highway travel

- Be prepared for long distances without services. Let someone know your route and arrival time.
- Check weather before leaving. Find current conditions of Hwy 63, 881 and other highways on 511 Alberta.
- Keep your gas tank and windshield washer more than half full.

### HAVE A VEHICLE EMERGENCY KIT

- ☐ small shovel, scraper and snowbrush
- ☐ warning light or road flares
- ☐ blankets & extra winter clothing
- ☐ candle in deep can and matches
- ☐ seatbelt cutter
- ☐ flashlights
- ☐ first aid kit
- ☐ jumper cables
- ☐ tow rope
- ☐ bags of sand or salt



## Winter roads

Special preparations are needed for winter road travel. Find more at [rmwb.ca/winterroads](http://rmwb.ca/winterroads). Winter road information phone line: **1-866-743-6111**.

## Winter storms – extreme cold

If possible, stay inside during storms and extreme cold. Dress for the weather – fully covered in layers, with a wind resistant outer layer.

Stay away from power lines during an ice storm – avoid tree branches

**ICE SAFETY:** Do not go out on ice that's too thin. Please note, stormwater ponds are never safe to walk or skate on.

## Power outages

Have a plan for a power outage at your home. For outage information, check the ATCO Power Outage Map. Report an outage: **1-800-668-5506**.

**DO NOT** - use outdoor barbeques, kerosene or camping heaters indoors as they emit carbon monoxide (CO).



### Have a household emergency kit

Food and water, flashlights, medications, personal hygiene items, pet supplies, warm clothing, items for children and more.



### Make a household emergency plan

Know your contacts. Have a plan for childcare. Have a list and copy of medical information. Talk with family and others. Write down and exercise your plan at least once a year.



### Vulnerable Persons Registry

Would you need assistance to evacuate? Learn more about the Vulnerable Persons Registry at [rmwb.ca/VPR](http://rmwb.ca/VPR). For more information call Pulse: 780-743-7000 or toll-free 1-800-973-9663

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Questions? Contact Pulse at 780-743-7000 or 1-800-973-9663**







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