



The Insider, Oct. 14

Find out what's new at the RMWB on Oct. 14, 2025.

Voting in the 2025 Municipal Election

The municipal election is coming up on Oct. 20, and every vote makes a difference. Eligible voters are encouraged to take part.

Visit rmwb.ca/election to learn about the candidates, watch their videos, and read their statements before heading to the polls.

Time off to vote

By law, eligible voters must have three consecutive hours to cast their vote on Election Day. If your scheduled work hours don't allow for three consecutive hours while the polls are open (9 a.m. – 8 p.m.), you'll be given paid time off to vote.

For example:

- Employees working 8:30 a.m. – 4:30 p.m. already have three consecutive hours after their shift.
- Employees working longer shifts may have their schedule adjusted to arrive late, leave early, or take three hours off during the workday to vote.

Please speak with your leaders to find out when the time off will be provided.

Advance voting

If you'd like to vote early, and skip the lines, advance voting is available at multiple locations across the region before Election Day.

Dates, times, and locations are listed on rmwb.ca/election.

Plan ahead, learn about the candidates, and take time to have a say in the future of the region.

Exempt employees: Year-end performance reviews are around the corner!

It's that time of year to highlight the great work accomplished throughout 2025. Year-end performance comments are due in **SuccessFactors by Oct. 31**.

Leaders will be scheduling one-on-one performance discussions between **Nov. 1 and 20**.

Take this opportunity to showcase your accomplishments and contributions over the past year. If you have questions, please reach out to your leader.

Time is running out to express interest for Take Our Kids to Work Day

If you have a child in Grade 9, don't forget to register them for **Take Our Kids to Work Day** on **Wednesday, Nov. 5!**

This is a great opportunity for students to see first-hand the wide range of services the Municipality provides. Students will start their day alongside their parents/guardians in their workplaces before taking part in engaging activities and site visits at our Fort McMurray facilities.

To participate, please complete [this survey by Oct. 15](#) so Safety can coordinate requirements with each area.

For questions, contact learn@rmwb.ca.

Heads up! SAP upgrade to enhance Employee and Manager Self-Serve portals

Human Resources is completing an important upgrade to the SAP system. This upgrade will introduce significant enhancements to the **Employee Self-Serve (ESS)** and **Manager Self-Serve (MSS)** portals, changing how employees access and use the system. These updates will take effect on **Oct. 27**.

To support this transition, new resources are being developed and will be shared ahead of the launch to assist employees navigate the updated portals.

Additional communication will be provided as we approach the go-live date to ensure everyone is well-prepared for the changes.

Recycling batteries safely in the RMWB

A new battery recycling program is now available in Fort McMurray, making it easier than ever for residents to safely recycle their household batteries and help prevent fires in our community.

This initiative is a collaboration between our Regional Emergency Services and Solid Waste Services teams. Together, they're helping residents understand the importance of proper battery recycling and how small changes at home can make a big difference for both safety and sustainability.

The program officially launched just in time for Fire Prevention Week, supporting this year's theme of reducing fire risks at home and in our landfill. Batteries are the leading cause of landfill fires, making safe recycling an important step in prevention.

There are now 10 convenient drop-off locations across Fort McMurray where residents can recycle their batteries safely.

To learn more about the new battery recycling program and find drop-off locations, visit rmwb.ca/recycle.

 *Important reminder: Damaged, swollen, or leaking batteries must be brought directly to the Public Drop-Off for safe disposal.*

Customer Service support leads to project success

Customer Service (Pulse, Bylaw Dispatch and Reception & Cash Handling) supports every department on a daily basis, but did you know that the team also supports **municipal projects**?

Take **Census 2025** for example! Pulse supported by providing early insights on past barriers, training agents on enumeration software for better public support, and offering after-hours support for enumeration.

By collaborating with Planning & Development and Strategic Communications, agents used every interaction as an opportunity to share census information. This resulted in more closed tickets by agents – **around 75%** – and less follow-up needed by other departments, demonstrating that sharing information with Customer Service enhances overall team support.

So what does this mean? If you've got a project coming up, **engage with Customer Service early** – and see how a proactive approach can free up your time and lead to project success!

Get ready for the WBRs Halloween Decorating Contest

It's time to start preparing your costumes and workspace for the WBRs Halloween Decorating Contest!

Register yourself and/or group in one of the categories below:

- Individual costume
- Individual space
- Group costume
- Group space

Winners will receive prizes and EPIC bragging rights!

To enter, submit the following information to WBRs.info@rmwb.ca by Oct. 29:

- Category
- Main contact name and phone number
- Building and floor

Ghoul luck!

Not into competing? We still want to see your photos!

Submit your Halloween photos to The Insider by **2 p.m. on Oct. 31**, and we'll highlight them in a special Halloween edition later that afternoon.

Staff snapshots: Where we are & what we're up to

Will's bringing the music — so that you'll bring the vote!

Residents across the region were treated to an original **Will Collins** election tune last month to promote Election 2025.

If you haven't spotted him on the RMWB's Facebook or Instagram channels or heard him on local radio, make sure to listen to Will's dulcet tones on the [RMWB YouTube page](#).

Thanks for lending your creative skills, smooth voice and epic guitar playing, Will!

Staff work the Info and Networking Session for RMWB Boards and Committees

Legislative Services staff were on hand last month to answer questions about applying to join municipal boards and committees.

Applications are open until Oct. 26 at rmwb.ca/boards.

P.S. Staff are encouraged to apply!

Asset Management team visits Keyano Power Lab

The Asset Management team took in a Keyano Power Lab tour and keynote presentation at the Fort McMurray PEMAC Asset Management Association of Canada chapter event this month.

(Did you know that the RMWB is a corporate member of [PEMAC](#)? PEMAC offers discounted individual memberships, certifications, courses and much more!)

Woody travels to the Serengeti

Woody accompanied **Dylan Corbett**, supervisor, Strategic Communications on a wild honeymoon to Africa.

Together, they migrated to the Serengeti, Tanzania to join a herd of water buffalo!

Talent Management shows off their Thanksgiving spirit

Rhonda Hite baked a bunch of deliciousness for her team to start the long weekend off right!

Seeing double in Customer Service

Customer Service team members **Rhonda Broderick** and **Katherine Culley** had us seeing double last week!

Transit Services showcases the region and transit innovation

Transit Services is proud to have hosted the Canadian Urban Transit Association (CUTA) Prairie and Northern Territories Chapter Meeting from Oct. 5 to 7. Transit professionals from across Western Canada came together to share insights, innovations, and best practices in shaping the future of public transportation.

Participants had the opportunity to learn about our approach to accessible, sustainable, and community-focused transit service, including discussions on fleet management, service delivery, and the challenges and opportunities facing northern transit systems.

The event also included a guided bus tour around the community — from the Athabasca oilsands to the bison viewpoint and MacDonald Island Park. The tour offered guests a firsthand look at how RMWB Transit connects people to work, recreation, and nature in this unique region.

Thank you to everyone who helped make this event a success — it was a great opportunity to exchange knowledge, build partnerships, and proudly showcase our community to transit leaders from across the Prairies.

Contact us

For questions and concerns, contact TheInsider@rmwb.ca.

For previous editions of The Insider, visit the archive on rmwb.ca/staff.